

GOODBYE TO ROY WILSHER OBE QFSM

Since the inception of JESIP 2012, there has been a constant and steady presence in the chair of the interoperability board. Roy Wilsher, who has been with JESIP since the first discussions around developing a joint programme will be leaving his post as chair of the National Fire Chiefs Council (NFCC) in March this year and therefore he will also vacate the position of chair of the interoperability board.



Roy began his career with the Fire service in 1981 in North London and has held a number of positions within the London Fire Brigade raising to the rank of Assistant Commissioner, before joining Hertfordshire and Deputy Chief Fire Officer and latterly becoming the Chief Fire Officer in 2005.

Roy said *“The achievements, to agree a joint Doctrine, that delivers principles for joint working and harmonises joint decision making, whilst for the first time delivering the same training across all the emergency services have been immense. The introduction of JOL is another positive, but it still needs to be used more”.*

“It has been some journey since late 2011, there have been a few bumpy moments along the way but with real professionalism and dedication alongside the support of every Fire Service, Fire Authority, Constabulary, Police and Crime Commissioners and Ambulance Trusts; supported by our parent Government departments it has been a great success. But it is only a start and as we face financial and operational challenges in the coming years it must become and remain business as usual”.

We wish Roy all the best with his future and thank him for his support in helping JESIP achieve its aim of working together, saving lives.

JOINT DOCTRINE REVIEW

After 9 months of activity, the review of the joint doctrine is now complete and the consultation phase has begun. When the current (2nd) edition went to consultation in 2016, we received over 1000 response from around 700 organisations and individuals, hopefully we can get a similar, or even greater return this time.

The consultation documents can be found on the JESIP website <https://www.jesip.org.uk/joint-doctrine-review-2021>. Comments can be submitted using the survey link on the page with the consultation closing on Monday 5th April 2021. We look forward to seeing your feedback



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THE CHALLENGES WITH RESPONDING IN COVID-19 PPE

When a lone attacker carried out multiple stabbings in Forbury Park in Reading in June 2020 the local Pre-Hospital Critical Care teams were quick to respond to support the crews from South Central Ambulance Service.

Teams from Thames Valley Air Ambulance, London's Air Ambulance and Hampshire and Isle of Wight Air Ambulance as well as BASICS were dispatched by the HEMS desk in SCAS Emergency Operations Centre and attended the scene to augment the work of South Central Ambulance Service and deliver advanced trauma care.

This was one of the first multi-agency, multi-casualty incidents conducted whilst wearing Personal Protective Equipment for COVID 19, and as such brought specific challenges. The research team from Thames Valley Air Ambulance conducted a structured telephone interview with clinicians from all the Pre-Hospital Critical Care teams to identify learning points specifically related to the challenges of conducting a conventional multi-casualty incident in COVID-19 PPE.



Dr James Raitt from Thames Valley Air Ambulance, who led the study, said “We wanted to identify particular challenges that clinicians faced when working at a multi-patient incident in level 3 COVID PPE and share them with other services who might attend a similar incident in the future”.

The key learning points identified were:

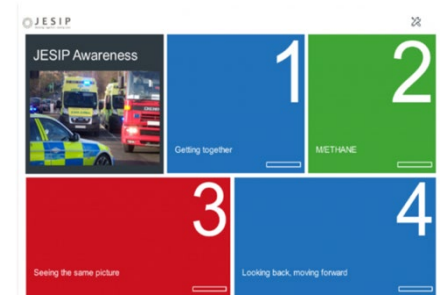
- Improving the identifiability of clinicians in level 3 PPE
 - wearing identification tabards
 - using visible labelling on PPE suits
- Improving communication by radios whilst wearing PPE by
 - using a belt to carry the radio
 - using an earpiece and push to talk system.
- Training in conducting multi-casualty incidents in level 3 PPE.

If you want any further information, please contact jol@jesip.org.uk

E-Learning

We have had reports from several users that the JESIP E-learning hosted locally on their learning management systems had stopped working.

This was due to the withdrawal of support for flash-based products. We are pleased to say that the issue has now been resolved and new SCORM files are available for download from the JESIP website <https://www.jesip.org.uk/all-staff-training>



If you experience any issues with the e-learning please let us know by email at contact@jesip.org.uk

MEET THE PROJECT REVIEW BOARD

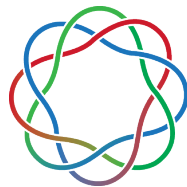


Deputy Chief Fire Officer Wayne Brown is in his 29th year of service and is a vastly experienced strategic manager who joined the West Midlands Fire Service from London Fire Brigade in November 2019. Wayne has experience of leading on Blue Light Collaboration, Incident Command and Operational Assurance. He currently contributes to national workstreams which includes sitting on the National Fire Chiefs Council Operation's Coordination Committee.

He is an experienced Multi Agency and CBRN Gold Commander who has attended some of the UK's most significant operational incidents, including London terrorist attacks and the devastating Grenfell Tower fire in 2017. Wayne is the Fire lead on the JESIP Doctrine Project Board on behalf of the National Fire Chief's Council and ensures suggested revisions and amendments to the doctrine are consistent with current practices across the fire sector. His role also involves contribution on a wider scale which includes consideration from a Local Resilience Forum (LRF) Chair perspective as the West Midlands Conurbation LRF Chair.

Wayne has attained qualification's in Business Administration, Project Management, Leadership & Management, Coaching & Mentoring and has completed the Executive Leadership Programme.

JOL Online



JOL ONLINE

Joint Organisational Learning

Notable Practice - NP02698

A Notable Practice has been shared from a Police Force with the following safety message for responding staff relating to personal mobile devices:

An officer entered a suspect's address on behalf of a local enforcement agency for a legitimate purpose and whilst in the address had his Wi-Fi connection on.

Within the property was a Wi-Fi device that can be easily purchased on the market that can be readily/easily purchased that can read data from mobile phone if Wi-Fi and/or Bluetooth is activated. This can lead to the identification of personal addresses and other data. Pinging off Wi-Fi can lead to Facebook suggested friends lists identifying the enforcement officer through social media.

Officers and local enforcement agencies attending properties should be made aware to switch off Wi-Fi and Bluetooth phone connections when entering property to prevent unauthorised access to personal information.



Thank you to the submitting force for this information, we would recommend this is shared with all responding staff for their awareness. If you wish to see the full submission you can do so by searching for NP02698 in the search function of JOL Online.



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Joint Organisational Learning PowerPoint

We have put together a PowerPoint to assist in raising awareness of JOL Online. Please download and share the PowerPoint which contains the JOL structure and process, to raise awareness of lessons management within your organisation.

You can access this PowerPoint via this link: <https://jesip.org.uk/jol-supporting-documents>. If you have any questions, contact the JOL Coordinator jol@jesip.org.uk

JOL ONLINE TREND - MULTI AGENCY TALKGROUPS

The lack of multi-agency talkgroups being used is often identified and submitted to JOL Online. Responding agencies are able to identify this during the debriefs, so why are they not being used on live incidents and exercises?

There are several types of multi-agency talkgroup. There is no suggestion of having a single talkgroup for the whole incident, which appears to be a common misconception.



Firstly, we have the Emergency Services Inter Control Talkgroup, as described in the JOL Action Note 2020-001. This talkgroup enables immediate shared situational awareness in safety critical circumstances and should be used to then agree on an alternative talkgroup for further communications.

This could include multi agency command talkgroups, to allow commanders who are en-route to scene or to a Tactical/Strategic Command Group to virtually co-locate before they arrive at their destination. Again, this is to allow shared situational awareness right from the very early stages of response and to update those involved as the incident unfolds and further information is received.

Having the correct roles on the talkgroup is of utmost importance. Overloading the talkgroup makes it difficult for everyone to be able to converse, therefore the number of participants should be considered when creating these lines of communication. Moreover, information shared should be concise and clear, using plain language that is easily understood by all responding agencies.

A common reason for not implementing these talkgroups is that commanders wish to speak to internal members of their organisation. Whilst this is understandable, it creates the risk of missing vital information that other services have received. The priority, especially during the initial stages, is to share and receive information about the incident and the resources responding, as this will inform our risk assessments, decisions and ultimately the outcome of the response.

The monthly JESIP airwave tests are an important part of ensuring talkgroups are utilised on a live incident. Many regions use these tests to practice sharing a M/ETHANE, changing onto another talkgroup and running through the Joint Decision Model (JDM).

Once we hone these skills in training and exercising, it will become second nature on a major incident therefore we would suggest ensuring multi agency talkgroups are included within your objectives when planning any multi agency exercise.

M	MAJOR INCIDENT
E	EXACT LOCATION
T	TYPE OF INCIDENT
H	HAZARDS
A	ACCESS
N	NUMBER OF CASUALTIES
E	EMERGENCY SERVICES

A FEW REMINDERS

Once a lesson is submitted, **ONLY** the submitter and the JOL Coordinator can view the lesson until it has gone through a robust process and published.

Lessons are redacted to ensure anonymity **unless** this has been agreed by all of the organisations involved and any external relevant stakeholders.

Any CT related learning goes through additional governance and is authorised by CT partners to ensure it is shared appropriately.

If you want to share your lessons or Notable Practice, please visit JOL Online. If you need assistance contact the JOL Coordinator jol@jesip.org.uk

Make sure you take part in the Joint Doctrine consultation, the consultation will close on the 5th April 2021.

The consultation documents are available on the JESIP website:

www.jesip.org.uk/joint-doctrine-review-2021

- 1 **JOINT DOCTRINE:**
- 2 **The interoperability framework**
- 3 **Edition 3 (2021)**



Remember, you can download the JESIP App at all of the major App stores and access the online version here:

<https://www.jesip.org.uk/uploads/media/app/Jesip-web-version/>



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