



TEAM JESIP - LET US INTRODUCE YOU...

JESIP is delighted to announce Team JESIP who have been in place since April 2015. Some names and faces will be familiar as they have been with JESIP since it began in 2012.

Firstly, the **Deputy Senior Responsible Officer** (DSRO) for JESIP is **Carl Daniels**. Carl reports to DCC Charlie Hall the Senior Responsible Officer for JESIP and is responsible for the day to day running of the team. He is also the Senior User representing the ambulance service and leads on the Doctrine workstream.

Brian Welsh remains on the team and is now the Senior User representing the fire and rescue services. Brian is a Group Manager seconded from Merseyside Fire and Rescue Service. Brian leads on Joint Organisational Learning as well as testing and exercising.



Carl Daniels JESIP Deputy Senior Responsible Officer, **Brian Welsh** JESIP Senior User, **Donna Hay** National MTFA Programme Coordinator, **Joy Flanagan** Communications & Engagement Manager, **Beth Warburton** JESIP Project Support Officer, **Julian Frost** JESIP Senior User.

Joy Flanagan also remains on the team, seconded from the Chief Fire Officers' Association. Joy holds responsibility for JESIP communications & engagement activity which supports all of the workstreams.

Julian Frost joins JESIP as the Senior User representing the police services. Julian is a Chief Inspector seconded from Bedfordshire Police where he has served since 1992. Julian has much experience of multi-agency working and is a licensed JESIP trainer. His broad experience from leading operational response teams, working as a control room manager to firearms, CBRN and public order command roles, means he has a wealth of skills and knowledge to bring to his role on the JESIP team.

Beth Warburton joins JESIP from the North West Ambulance Service. As the JESIP Project Support Officer, Beth will be instrumental in supporting all members of the JESIP team. Beth will also have some distinct responsibilities including working with the Cabinet Office on further developing the national testing & exercising calendar and ensuring learning coming from de-briefs is entered onto JOL.

Donna Hay joins JESIP as the National MTFA Programme Coordinator and is on secondment from the North East Ambulance Service. Donna was previously a Hazardous Area Response Team (HART) Educator and Team Leader with a specific interest in MTFA and CBRN Education and Training. The National

MTFA Programme Coordinator is a new role working alongside the JESIP team. It is dedicated to working primarily for the emergency services in liaison with the central Government MTFA Team. The role has been established to help in ensuring the MTFA Programme is successfully integrated across the country and that the joint MTFA capability is maintained and can be continually improved.

**KEEP INFORMED
THROUGH...**

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EMBEDDING JESIP – THE STORY SO FAR?

As with any change project, you need to regularly review how far you've got, make sure you are heading in the right direction and identify what might need more work or attention. This is the purpose of the recent [Self-Assessment Survey](#) that we asked all services to complete during May.

Whilst JESIP was centrally driven, the success of JESIP can only be measured by how it is implemented and embedded by the services.

During the training phase we carried out validation exercises for this purpose. Now we are asking services to let us know how they are getting on with the harder job of embedding JESIP locally by asking them exactly that!

The online survey asked questions about how JESIP is being embedded into preparedness and emergency plans, what is being done to integrate JESIP into existing learning programmes for all staff as well as

how services are continuing to use the JESIP training and awareness products. It is really important that those staff trained stay refreshed on JESIP. It also asks about testing & exercising arrangements and joint organisational learning.

We are eager to review the results as anecdotal feedback from our engagement events has been extremely positive and very encouraging. Look out for a summary of the findings in our next newsletter.

SO WHAT'S THE PLAN?

With the JESIP Joint Doctrine published; thousands of staff trained during 2014 and the Joint Organisational Learning arrangements now live, JESIP has achieved a lot – but there is more to do!

We are now relying on services to ensure they embed and integrate JESIP locally so that use of JESIP by staff comes as second nature, and to continually improve emergency services interoperability.

With the new JESIP team in place, we have prioritised our tasks for the coming months. Here is what we have planned.

Doctrine

Carl Daniels will be leading the work on an initial review of the Joint Doctrine. It is unlikely the core of the doctrine will change but it is important that the JESIP team ensure the Joint Doctrine remains fit for purpose by considering feedback from training and use of JESIP at incidents. A strategic reference group made up of senior representatives from police, fire and ambulance as well as the Civil Contingencies Secretariat has already met to scope out the work required. Any revision to the Joint Doctrine will lead to consultation with services so look out for more information later this year.

Training

Julian Frost now leads on this workstream and he will be reviewing the current JESIP products and refreshing where required to ensure they continue to meet the needs of the services. Looking further ahead, the Joint Doctrine review may have implications on the training products and we have to ensure we listen to what the services want for the future too.

Julian will also be working on the future arrangements for JESIP train the trainer but in the meantime we will be running a further Train the Trainer Workshop on Wednesday 15th July. See page 3 for details.

Testing & Exercising and Joint Organisational Learning (JOL)

Brian Welsh will lead on these workstreams. We plan to release guidance to help services run small scale multi-agency exercises where potentially 18 commanders a day can be tested in

applying JESIP. Brian will also be considering current de-briefing processes and tools as there is the potential to bring some consistency to this area, helping to more easily identify learning.

And on that subject, we have just concluded the launch of the JOL Application and process across England and Wales. To read more about JOL see the article on page 3.

Marauding Terrorist Firearms Attack (MTFA)

Donna Hay has already met with senior leads from the three services with regards MTFA.

Donna's work plan is evolving currently but her initial plans include the review and refresh of both the MTFA National Strategic Guidance and JOP's.

Secondly she will be revising the current training tools and developing a robust assurance programme for the delivery of MTFA training. Finally, she will be working with service single points of contact (MTFA SPoCs) to populate a National Training calendar. This is so that any learning from exercises can be more easily identified and added to JESIP JOL.

Communications & Engagement

Alongside supporting the rest of the team in communicating the outputs from the JESIP workstreams, Joy Flanagan will continue the important job of communication to our broad range and number of stakeholders. This covers everything from newsletters and correspondence to the website and the valuable engagement events we run twice a year.

Project Support

Beth Warburton will be supporting the whole team and any working groups we need to establish. She will also be working on the national testing & exercising calendar with the Cabinet Office, so she'll be a very busy lady!

A new JESIP Steering Group will be established for key JESIP stakeholders and the Government departments to act as a sounding board for the team. The next Interoperability Board will be in early July when we will take our initial report and any recommendations coming from JOL.

So, if you are asking what is JESIP doing now? The answer is a lot.

JESIP JOINT ORGANISATIONAL LEARNING (JOL)

Senior User Brian Welsh has been working extremely hard on the development, testing and launch of the new Joint Organisational learning arrangements - the final piece of the JESIP jigsaw.

The process is really simple and it's just about being able to easily and effectively learn lessons from multi agency incidents, training, testing and exercising which impact on emergency services **interoperability** and may also involve wider responders. In particular we are looking to capture learning which is related to the Joint Doctrine; primarily the five core principles; the use of METHANE and, the use of the Joint Decision Model.

Starting in April, we have been around the country delivering our JOL training workshops with Single Points of Contacts (SPoCs) from services and Local Resilience Forums have attending.

The basic JOL process can be summed up in three basic stages:

- **Inputs** - identifying what needs to be learnt
- **Monitoring, analysis and development** – Act on what needs to be learnt
- **Implementation & Assurance** - Share what needs to be learnt and check change has occurred

The application is hosted on ResilienceDirect so learning can be input by services and LRFs in a consistent way and in a secure environment. The JESIP team will review all inputs and nothing will be published without verifying information with all parties concerned.

Even during the launch phase, we have seen some fantastic examples of notable practice; one of the first sent in was around the identification of police commanders at public order incidents. The Police Incident Commander tabards were issued through JESIP with the specific purpose of making the police commanders more visible to other services. However, that can carry risk for the police in certain situations. It has been highlighted by one service that the police do have a way of indicating roles in those situations through the use of colour coded epaulettes or other more subtle uniform marking. Once verified, sharing this type of knowledge with colleagues in fire and ambulance could really help with co-location and communication between commanders on the incident ground.

With the launch completed, we are now focused on analysing what comes in to identify anything useful that services could learn from. Services should expect to see initial publishing on the JOL application to start in early July.

Full details about JOL can be found on the JESIP website.



TRAIN THE TRAINER WORKSHOP – ADDITIONAL DATE PLANNED

A further JESIP Train the Trainer workshop has been arranged for Wednesday 15 July. Full details will be sent to the JESIP Delivery Leads and will be available on the website. Attendance at this workshop will ensure trainers receive all the information required to deliver the licensed one day operational or tactical commander courses or the control room managers & supervisors course.

DON'T FORGET THE FORUM!

In response to the early Train the Trainer workshops, we established a secure area of the JESIP website primarily for JESIP trainers and JESIP Delivery Leads to use. It allows us to more easily share large files and documents and it was aimed at providing a web based “message board” for all users.

You need a login and password to use the forum but if you have forgotten your details please let us know via email so we can verify you against our database and sort that out!

You'll find all sorts of useful stuff on there including downloadable copies of the JESIP films, the Introduction to JESIP awareness package, presentations from engagement events, posters of METHANE, JDM and the Principles, guidance notes and much more. It really makes the sharing of information easier so please do make use of this useful service!

JESIP
JOINT EMERGENCY SERVICES
INTEROPERABILITY PRINCIPLES
Working Together – Saving Lives

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Members

Welcome to the JESIP Forum. This is a secure online facility where JESIP trainers and the JESIP team can interact with each other. Access to the forum is controlled and monitored by JESIP and only JESIP Licensed Trainers and JESIP Delivery Leads will be using this forum. You can start new conversations or reply to existing ones in the Conversations area below. You can download documents from the JESIP team in the Download page below. All conversations are visible to all members of the forum. Please use the forum as you would any other business communication tool. Any content JESIP deems to be inappropriate may be removed from the forum.

Conversations

Please use this area to share things that have worked well in your area, raise issues to hopefully get some solutions and generally chat with the network of JESIP trainers.

- Joint Endeavor DVD
- JESIP Self-Assessment Survey
- Umpire Evaluation Log for JESIP
- JESIP Team Secondments Part 2
- JESIP Team Secondment Oppor...

View more conversations

Downloads

In this area JESIP will place documents, tools and information that may be useful for you but may be too large to pass around via email.

- JESIP Joint Endeavor Film
- JESIP De-Brief Template (MS Wo...
- JESIP De-Brief Template (MS Wo...
- JOL Launch Workshop Presenta...
- JESIP Umpire Guidance Template

View all downloads

JESIP Team Area

This area is for the JESIP Team to share information and documents securely.

Enter Members Area

WHAT IS A MAJOR INCIDENT?

One of the key drivers for JESIP originally was the challenge of different terminology and map symbols used by the different services. It has been proven that misunderstandings or overuse of service specific acronyms (that are not clearly explained to peers) can cause major communication problems, hampering an effective joint response to an emergency.

An event or situation requiring a response under one or more of the emergency services' major incident plans (definition of Major Incident in the UK Civil Protection Lexicon)

In the process of developing the **Joint Doctrine – the interoperability framework**, JESIP worked closely with the Civil Contingencies Secretariat and helped to promote the use of the **Lexicon of UK Civil Protection Terminology** – in other words an official glossary to help address this issue. The above definition is the authoritative definition of a “major incident” from the UK Civil Protection Lexicon.

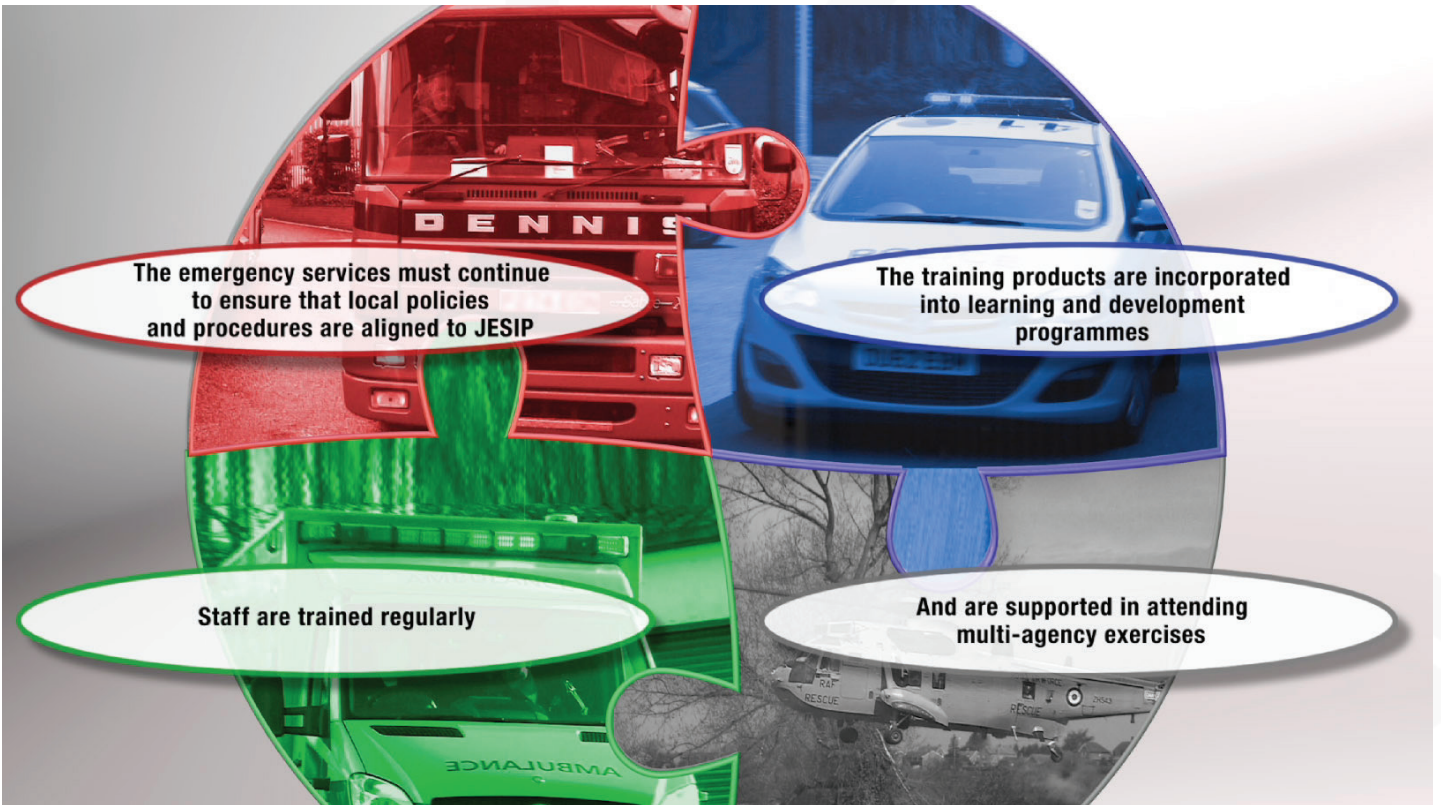
What has become clear is that this definition does not suit everybody, in some cases, for very valid reasons. For example, in the training environment the formal definition does not necessarily convey what the audience need to understand about a major incident. In another example, what may be

classed as a major incident for one service may not be for another. However services should be aware of the impact of a declared Major Incident and what happens within each service and its partners. For example, if the ambulance service declares a major incident there could be implications throughout the local health economy. Hospitals may cancel non-emergency surgery or they may start to clear beds in readiness to receive potential mass casualties.

In reality there are many varying definitions in use in different Local Resilience Forums, and elsewhere across the UK. If this is coupled with a widespread recognition that the official definition is not entirely satisfactory, then it is the right time to look again at the definition.

Working with the Civil Contingencies Secretariat, JESIP is proposing to revise the definition, set out our current thinking, and invite you to submit your views.

We will soon be writing to all services and LRFs with the background information about this key topic and would welcome feedback from you all. As with all joint working, some compromise may be needed but the intention is to finish at a place where we can have something more meaningful for all which aids a more effective joint response to a major incident.



@jesip999 now has well over 2,400 followers – please join them and don't forget to Tweet your JESIP experiences and photos.

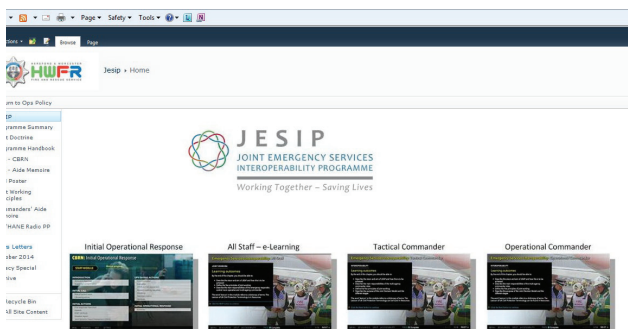
JESIP SPREADS FAR AND WIDE

JESIP has been delighted to see so many great examples of how services are embedding and integrating JESIP locally, encouraging the use of the principles and models into everyday working and ensuring staff have access to information or training when they need it.

We all know that a single day of training will not change the working practices of years, but with continued effort, using JESIP will become second nature. Here are a few of the great examples we have come across so far.

HEREFORD & WORCESTERSHIRE FRS

Hereford & Worcestershire Fire & Rescue Service have made sure their staff can access the information they need about JESIP by setting up a JESIP Intranet site. Guy Palmer, Group Commander - Operational Policy and the JESIP Delivery Lead, tells us how it evolved.



for all newsletters – we draw attention to the release of a newsletter via our internal staff bulletin.

I've also incorporated the CBRN Initial Operational Response (IOR) documentation. I'm aware this wasn't produced by the JESIP team but it is useful to make this information available here too. This includes:

- IOR Aide Memoire
- IOR response to CBRN incident
- HWFRS presentation for METHANE messaging

Q Why did HWFRS choose to set up the intranet site / area?

A We use a number of internal SharePoint sites to disseminate information across many areas, therefore I felt this would be the ideal platform to give easy access to the many products delivered by JESIP.

Q What have you made available on the site?

A Our JESIP site contains the following information/ JESIP products:

- JESIP Joint Doctrine: the interoperability framework
- JESIP Programme Summary
- College of Policing – Programme Handbook
- Commanders Adie Memoire
- Joint Working Principles – Poster
- Joint Decision Model – Poster

In addition, we have got links to the JESIP e-learning products with a mechanism for us to track who has completed the packages which our internal IT team have set up.

There is a section for the JESIP newsletters – the latest newsletter has its own link and there is also an archive

Q How have you been able to track those completing JESIP e-learning packages as this is a challenge for many fire and ambulance organisations?

A We track all learning on an internal software package that we call a - Competency Training Record (CTR). This system has been amended to capture data on who has completed JESIP training and when the training was carried out. We can also use the system to produce assurance reports for the service.

Q What benefits does the site bring to the staff?

A Easy access to the information about this important programme really helps staff to become more familiar with the principles.

Being hosted on a system that staff are familiar with allows them to navigate the site easily as they are already familiar with menus, file libraries, etc.

Having a central location as a “one-stop-shop” for JESIP information helps to keep staff informed and embed JESIP across our organisation.

To learn more, please contact Guy Palmer on gpalmer@hwfire.org.uk

CANTERBURY TALES ABOUT CONTROL ROOM TRAINING – KENT FRS

Watch Manager and JESIP Trainer Kevin Elliott talks about how the services in Kent worked together to deliver JESIP training.

Q How did you approach planning the JESIP control room training in Kent?

A Based on how we (Kent FRS, Kent Police & South East Coast Ambulance Service) had delivered the operational and tactical commander training, we decided the same model would work well for us to deliver the control room training. The smaller numbers (around 70) for training made the task a little easier in respect of logistics and the venues. What we also found was the smaller number of delegates on courses led to some really good open discussions which you may not get with larger groups of delegates.

Q What feedback did you get from the delegates on the training?

A These joint courses represented a rare opportunity to come together with peers from other organisations for the majority of delegates. Most of the control room delegates came with a wealth of experience and examples of working on real incidents which enriched the discussions and made the course content more meaningful for them.

People were able to clarify assumptions about the capabilities of each other's organisations. For example with extreme weather, we had recent incidents of fallen trees and delays in clearing them but the fire service have the equipment and resources to help with this. In the past agencies may have taken a long time to find appropriate resources but now there is a better understanding across all services about the sort of resources each service can provide if required.

Q What did the trainers feel about the course and delivering it?

A The training team felt more like they facilitated a constructive conversation between delegates rather than delivered a rigid training course because of the delegates being able to contribute so much in terms of past experience.

The police and fire and rescue control rooms in Kent are located in the same room so several of the delegates had concerns about what they would get out of the day. However, as the day progressed we saw an increasing level of appreciation and delegates really started to accommodate each other's requirements well during the scenario sessions.

Q What have you done to incorporate JESIP into your existing training programmes?

A As I am the lead for Kent FRS for our Incident Command training, I have already incorporated JESIP into our existing package. We don't want people to think JESIP is a one-off special project; we want them to use JESIP without thinking about it. We want people thinking that JESIP is just the way to work and it's how we will work better collectively at incidents.

As a result of JESIP, colleagues from police and ambulance both contribute to the incident command training as presenters rather than me just putting on a police jacket!

We already had training days linked to our top ten local risks and regularly run refresher training. We have asked colleagues from police, ambulance and other agencies to join the scenario part of the training which has been really helpful.

We have also run some non-blue light awareness sessions for our local Cat 1 & 2 agencies which are raising awareness about what resources and capabilities are available and from where.

For further information please contact kevin.elliott@kent.fire-uk.org



Kent Fire & Rescue Service



Kent Police

WILTSHIRE LRF COURSE

Wiltshire FRS hosts the Introduction to Integrated Emergency Management (IEM) course on behalf of the Wiltshire & Swindon Local Resilience Forum (LRF) which has been in place for nearly 5 years.

JESIP was delighted to be invited to a recent operational course to see how JESIP has been integrated into this training for LRF partner organisations.

The IEM course is delivered at two levels, operational and tactical run four times a year. The aim is to increase knowledge of multi-agency working and to build relationships and understanding. The day develops knowledge of legislation, the responsibilities of each agency and enables delegates to gain a greater understanding of their roles and how these impact on others. There are inputs from a range of subject matter experts.



Some of those who attend include representatives from Wiltshire FRS, Wiltshire Police, Wiltshire Council and Swindon Borough Council, Health organisations, Environment Agency, Military and voluntary sector organisations.

Complementary to the more specific JESIP commanders training, this is an excellent example of how services and LRFs can incorporate JESIP into existing training programmes especially those that include the wider responder organisations.

For more information about the Wiltshire IEM Course please contact Ticki Toogood, Head of Learning & Development, Wiltshire Fire & Rescue Service on ticki.toogood@wiltsfire.gov.uk.

COULD JESIP HELP SAVE OUR HERITAGE?

We were delighted to hear an anecdote from the Wiltshire LRF Manager – Paul Williams. In a recent discussion he had with English Heritage about how they need to update their emergency response plans, Paul directed them to the JESIP website and explained about METHANE.

They both agreed that if the staff at English Heritage understood how the emergency services share incident information by using METHANE, they could save potentially

vital minutes should an emergency occur at one of their popular visitor centres or properties.

Details of what's happening could be conveyed in a consistent way if METHANE is used. With memories of what happened recently at the National Trust's Clandon Park in Surrey, this is a fantastic example of how JESIP could really make a difference and improve the sharing of that critical incident information in a consistent way!

JERSEY OVERCOME JOINT RISK ASSESSMENT CHALLENGE

We were delighted to welcome Jersey to the JESIP family as they have now completed all of their JESIP training. As a result of working on JESIP, Station Commander Marc Le Cornu, shared with us a piece of work they have developed as a result of JESIP.

It's a new joint risk assessment template and underpinning process which the services have developed together and have had approved by the equivalent of the Health & Safety Executive. JESIP is considering the implications of this approach for the UK as part of the current Joint Doctrine review.

If you are interested in understanding more about both the process or the template, please contact Marc direct on m.lecornu@gov.je



Do stay in touch...

Please note our new email address contact@jesip.org.uk