

IT'S NEVER TOO LATE TO LEARN...

With the launch of Joint Organisational Learning (JOL) completed in June 2015, the team were eager to review the inputs (either Lessons Identified or Notable Practice) received so far.

After our initial assessment of inputs from services and LRF's, here is what we have published so far:

- 20 Lessons Identified
- 12 items of Notable Practice

JOL is designed to allow the sharing of information for the betterment of all. Any service can access the JOL App which is hosted on ResilienceDirect (via their JOL Single Point of Contact – SPoC) to see what others have shared and potentially pick up a good idea or two!

It is the first time the emergency response sector has a consistent way of recording learning and, where required, acting on that learning to improve our joint emergency response. This is a vital part of improving the service we provide to the public.

As with all new systems, there is always a learning curve as people find their way around, but we are delighted with the feedback so far. Any service submitting either a Lesson Identified or some Notable Practice should be assured that nothing is available for others to read until the JESIP team have completed their analysis process. Only once we have reviewed, risk assessed and moderated each input will they be published.

The opposite chart shows the lessons identified and notable practice reported by JESIP Principle.

From this we have already identified three items requiring action nationally with two taken to the last Interoperability Board for approval! We all knew that one day's training would not fix interoperability and there are many cases of services using JESIP to good effect.

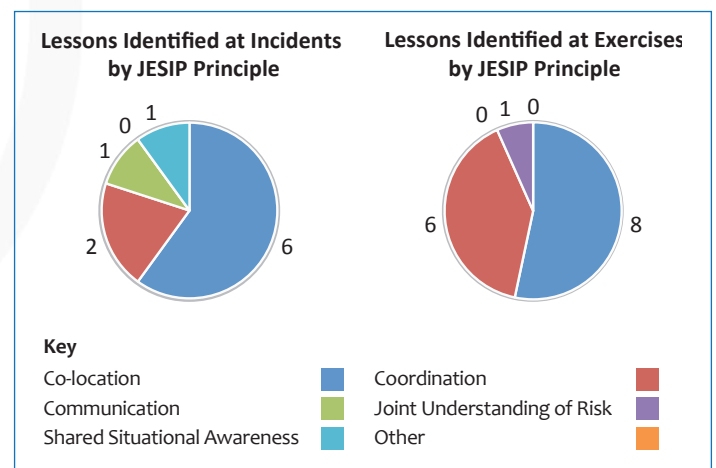
Actions required will be circulated to all affected services to the JESIP Strategic Leads in services who will be responsible for ensuring any change is implemented in their organisation.

Where learning has been identified it focused heavily on co-location and coordination. There are clearly still challenges with the identification of commanders at the incident ground and the co-location of commanders to



have those all-important initial discussions to establish shared situational awareness using the Joint Decision Model to help. **Either in person or by use of radio interoperability talk groups, there is no reason why commanders arriving on the scene cannot very quickly co-locate and start communicating.** Only when commanders communicate what they know about the incident and what capabilities they have available can a joint response plan be developed. We will continue to monitor JOL in case further action is required to bolster training in these key aspects of JESIP.

Services must ensure they are providing their commanders with as many opportunities as possible to not only refresh their learning about JESIP, but to apply it. JESIP training must continue!



JESIP STARTS FIRST REVIEW OF THE JOINT DOCTRINE

Work on the initial review of the JESIP Joint Doctrine: the interoperability framework has been initiated by a senior review group which has met twice. The group has representation from JESIP, the National Ambulance Resilience Unit, College of Policing, National Operational Guidance Programme (for fire and rescue), the military and the Cabinet Office - all those responsible for doctrine nationally.

Feedback on the current version of the Joint Doctrine has been collated from a range of sources. After initial discussions, the group have already identified some key areas for consideration and inclusion for the next version of the JESIP Joint Doctrine, they are:

- Development of Joint Doctrine for Control Rooms
- Joint Risk Assessment
- Location of Tactical Commanders
- Standard for a Common Operating Picture
- Joint decision log (a minimum data set)
- Separate Annexes for Devolved Administrations, Military and Wider responders
- Use of METHANE outside of Major Incidents
- Use of Interop Talk-Groups prior to Co-location
- Use of plain English

The full Doctrine working group will meet for the first time on August 13th to progress with the review work. All Key stakeholders will be present with members being nominated by their relevant strategic representative. The initial work programme and milestones for measuring progress have been developed to ensure that the target publication date of early 2016 can be met.

Clearly, an essential part of improving the Joint Doctrine is feedback from those who use it. Therefore an initial informal

consultation is now open until the August 7th 2015 so that we can gather views from all of our stakeholders about what they feel needs to be considered.

Each service / organisation is welcome to provide input by completing the online survey tool, the link is available on our website in the News section. A more formal consultation on the draft revised Joint Doctrine will take place in late 2015 with a view to releasing the new version in early 2016.



JESIP TRAINING UPDATE

Now that Julian Frost, JESIP Senior User has picked up the reigns for the training workstream, our role of facilitating and coordinating continues with a number of key meetings either initiated or planned.

Firstly, a meeting of emergency response education establishments has taken place. As JESIP was developed in collaboration with all of these establishments, part of the future training landscape will involve all of them also. It is too early to suggest what will result but we are delighted that colleagues from NARU

Education, College of Policing, Fire Service College and the Emergency Planning College took part and have agreed to continue to meet.

Secondly, a Training Working Group is being established in order to review the current JESIP products and consider the impact once the Joint Doctrine review has been completed. They will also review the feedback we have received from the services about what products they may require in future. Those Those representing services nationally for operational training, learning and development will be

included in the group which is planned to meet for the first time in September.

Finally, we completed another Train the Trainer workshop to ensure services still have a cadre of JESIP trainers to provide the one day commander and control room managers & supervisors courses. It was an excellent day and we thank Hereford & Worcestershire FRS for hosting us. The day was over-subscribed so we are looking to run this format for a final time in early Autumn for those who are patiently sat on the waiting list!



@jesip999 now has well over 2,700 followers – please join them and don't forget to Tweet your JESIP experiences and photos.

TESTING & EXERCISING

Practice Makes Perfect - JESIP Exercise Assurance Framework

We all know that the only way to really check understanding of knowledge taught is by testing that knowledge. For emergency responders this is through testing & exercising; both live play and table top; but also by utilising the growing number of virtual command and control training platforms available today.

To validate the JESIP training during 2014, all aspects of testing where utilised to good effect. Across England we facilitated 24 validation exercises and in Wales, services used a Hydra module to test commanders in a simulated environment. Whilst Hydra was the product used in Wales, we appreciate services use a range of simulation technology for this purpose and would encourage all services to ensure JESIP objectives are built into any simulation training provided to commanders and first responder staff.

Following the main programme, we committed to share a number of the JESIP tools used so we are delighted to launch the **JESIP Assurance Exercise Framework**.

Based on the model of the validation exercises run during the programme, this framework will be available on the JESIP website to download from August 2015.

This model is proven to be a cost effect and efficient method for services to test commanders in a joint live play environment. It allows the scenario to be re-set any number of times during the day testing a total of 6 commanders (3 Operational and 3 Tactical) each time.

Whatever method services decide to use to exercise staff is down to them but JESIP requests that all services ensure they incorporate JESIP into their current and future testing & exercising plans and simulations. The JESIP framework includes all the relevant information required to do this.

Only by practicing with peers in a multi-agency environment can we give staff the opportunity to reinforce and make more familiar the use of the Principles, METHANE and the JDM. Besides, we all know that practice makes perfect!

NO MORE REGONLINE?

Those involved in the delivery of JESIP training during 2014 will be all too familiar with the online application JESIP utilised for collation of training numbers and automated joining instructions - RegOnline.

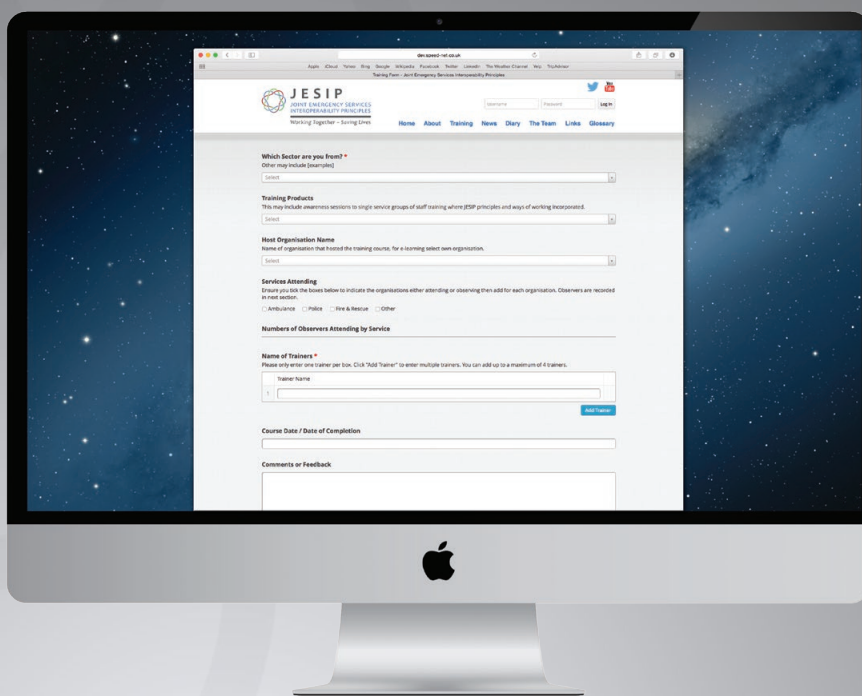
RegOnline was used to provide a consistent method for JESIP to track the training taking place across the country. It also provided services the ability to register delegates on courses and automate joining instructions. RegOnline was only used for the initial delivery phase of JESIP, services are no longer required to use RegOnline.

Now we move into the “maintenance” phase of JESIP, ministers are still keen to understand how training is progressing. They seek assurance that services are continuing to train their staff as part of embedding JESIP until its use becomes second nature.

From what services have told us in the recent Self-Assessment Survey, since October 2014 over **4,000 staff have attended Operational Commander courses, over 2,000 staff have attended Tactical Commander courses** and over **1,500 have attended Control Room Manager & Supervisor courses**.

To help us evaluate progress on an ongoing basis, we have now developed a simple way for services to regularly update the JESIP team on training progress.

The JESIP Training Form will be available via the JESIP website and it is a very easy form to complete. We will be writing to local JESIP Strategic Leads with further information but are requesting that services complete the form at the end of each month with their numbers of staff trained in each of the JESIP products.



THE FIRST JESIP SELF-ASSESSMENT SURVEY - RESULTS ARE IN!

JESIP is about improving the way services work together with their partner agencies and the wider response community. That is not a change that will happen overnight – in fact we estimate it could be 2020 before the use of the Five Principles of Joint Working, METHANE and the Joint Decision Model (JDM) become second nature to response staff.

Following the publication of the Joint Doctrine and the subsequent training that took place in 2014, we asked services to help us understand what was happening with embedding JESIP across the country.

The Self Assessment Survey was sent to all services during May and clearly there is a lot going on!

We provided a summary report to the last Interoperability Board but services have shared a lot of information that we need to fully read and understand.

From our initial review, there are some really positive signs that services are making great progress with embedding JESIP. However, it is clear that without continued effort and momentum from all involved, the progress made in implementing JESIP may be wasted and we will not achieve the overall aim of working together – saving lives. Alongside the results from the recent review coordinated by HMIC alongside AACE and CFRA, we will be expected to report to Ministers about progress with embedding JESIP in the autumn. We would urge all services to review what they have done so far to embed JESIP and if any service is concerned, or wants any advice or support to contact the JESIP team in the usual way.

Marauding Terrorist Firearms Attack (MTFA) Update

Donna Hay the MTFA Programme Coordinator has worked closely with MTFA Emergency Service leads over the recent months and completed a review of MTFA training and exercising across the Emergency Services.

This work has informed a number of work streams which Donna will be leading on over the coming months. This will include an MTFA training update which will incorporate training focussed on new risks identified from recent international incidents. Although this work is still in its infancy, moving forward it will include a refreshed training package which will support organisations in continuing to deliver training at a local level.

The Joint Operating Principles (JOPs) Review is currently underway and Donna is working closely with the MTFA Emergency Service leads and OSCT to ensure the JOP edition 3, reflects the lessons we have both identified and learned since the previous review. For any further information please contact Donna through the JESIP email or directly on donna.hay@wmas.nhs.uk



JESIP ON THE ROAD

The JESIP team are often asked to attend conferences and workshops to provide an insight into the work that we do. In the past couple of months we have presented at a number of events, however two really stand out.

Firstly, the art of really 'learning lessons': multi-agency interoperability and organisational learning seminar at the Emergency Planning College - more about that in our next edition.

Secondly, the European First Responders Innovation Managers (EFRIM) workshop in The Hague. As the name suggests EFRIM brings together Emergency Responder managers from across Europe to discuss opportunities and ideas to innovate and share practice with an aim to making our communities safer.

JESIP was received extremely well at the meeting and it is fair to say that our

European colleagues were impressed by the strides made in the UK in terms of developing Interoperability. This has opened the door to the possibility of greater sharing of information on the learning of lessons and sharing notable practice.

If you would like to know more about EFRIM please follow this link <http://efrim.org/>

Come and **see** us at



NEC | BIRMINGHAM | 23-24 SEPTEMBER 2015

THE JESIP TEAM WILL BE ON STAND Z108 AND APPEARING IN THE CONFERENCE THEATRES - REGISTRATION IS FREE. SEE YOU THERE!



Do stay in touch...

Our email address is contact@jesip.org.uk