

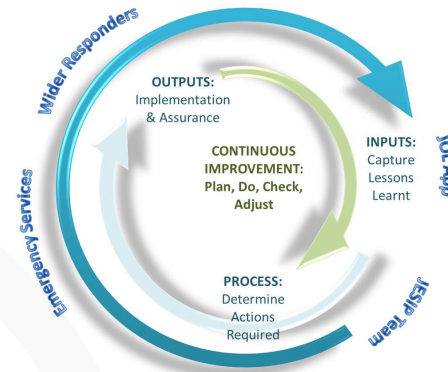
In this edition we focus on the Joint Organisational Learning (JOL) arrangements and App launched during the summer 2015. The intention is to gather learning from across the country so that organisations will continue to improve emergency services interoperability.

By closely monitoring what services and LRF's are submitting, we are able to identify recurrences of the same issue in different parts of the country. In addition we can identify issues experienced at a local level that could have national implications.

Already services have shared some excellent learning and in some cases, solutions. At the launch events we promised to inform services about what was being shared and so

below is a summary of the topics which are “trending” in JESIP world.

Services and LRFs can access more details about the lessons identified or notable practice by using the Unique IDs on the JOL App.



## WHAT HAS BEEN REPORTED ON JOL?

### Lessons Identified

JESIP Principle or Topic	What was the problem?	How can it be fixed?	Trend (number of reports)	Examples of Issues (JOL Unique ID)
<b>Co-location</b> Forward Command Post (FCP)	Many occurrences of emergency services not establishing a FCP or coming together with other agencies & wider responders	Commanders must establish a FCP as soon as possible to support joint working	17	999458492 931776958 823072902
<b>Co-location</b> Police Tabards/ Identification	Tabards not worn so other agencies unable to identify police commanders at incidents. Leads to delays in co-location / communication	For local police services to continue to review how commanders tabards are distributed to allow easier access to them for commanders on scene. (Some areas have reported that they have tried to resolve this by placing a Police Incident Commander tabard on fire appliances or ambulance control units.)	9	434900660 985359835 489555235 960592262 806639176
<b>Communication</b> Interop talk groups	Interop talk groups not being requested or used	At all multi-agency incidents, commanders should use emergency service interop talk groups to support communication, especially if co-location is a challenge. Wider responders should also be included.	7	951488486 434900660 556837890
<b>Coordination / Communication</b> Tactical Coordinating Group (TCG) Agenda	Lack of consistent/ standardised agenda for TCG	This will be addressed in the current review of the Joint Doctrine when we will consider the Notable Practice submitted below:  A sample TCG agenda incorporating JDM was produced for use in an exercise, which included a mock- TCG in the Bournemouth, Dorset & Poole LRF. The agenda worked well and has since been used in another exercise.	1	816933476

JESIP Principle or Topic	What was the problem?	How can it be fixed?	Trend (number of reports)	Examples of Issues (JOL Unique ID)
<b>Communication</b> <b>Shared Situational Awareness</b> <b>Coordination</b> Ad hoc engagement with COMAH operators.	COMAH sites generally have a control room where the organisation will coordinate activities including their own site specialists. Emergency Services may not send officers to this site office in the early stages of response which could affect joint decision making.	JESIP to liaise with COMAH working group nationally to 1. Review COMAH emergency plans in line with JESIP 2. Discuss improved engagement with local emergency services to ensure incident commander is aware of any onsite control room 3. Consider working with COMAH to identify these control rooms to operational commanders as the default multi agency FCP for both emergency services and site specialists.	1	698504393

## NOTABLE PRACTICE

### Sharing where services have found solutions

Below is a sample of some of the Notable Practice submitted already. Much more has been submitted from across the country. Maybe you will think these are good ideas which you could try locally? Maybe you think you are doing something similar already? Please tell us.

That is exactly what JOL is all about. Please do continue to share because only this is the only way we can see what is happening across the country and continually improve our multi-agency response.

JESIP Principle or Topic	What was the problem?	How can it be fixed?	Examples of Issues (JOL Unique ID)
<b>Co-location</b> Police Tabards not available	Issue arose regarding the location and access of JESIP Police Incident Commander tabards which can lead to delays in co-location of commanders.	JESIP incident response bags were made which are located on policing areas for access by supervisors/ commanders as well as having bags in some patrol vehicles.  Initial purchase of bags, two JESIP tabards, clip board, police tape, commanders notebooks, JESIP aide memoires.	960070650
<b>Shared Situational Awareness</b> Incident information passed directly from scene	Not maximising the opportunities of observers (general public) at the scene of an emergency in the early stages who can quickly share incident information from the scene to aid the initial emergency service response.	999eye  A concept developed by a Firefighter from West Midlands Fire Service has led to a mobile phone App designed to utilise the camera of a mobile device to live stream images from an incident.  Please contact Martin Ward-White from West Midlands Fire Service if you would like to know more.  <a href="#">LINK</a>	267635697
<b>Learning</b> Emergency services liaison groups	Sharing incident and exercise response information across blue lights to agree submission to JOL	In South Yorkshire this issue as addressed by establishing an Emergency Services Liaison Group which meets regularly.  This group has the ability to discuss emergency services issues, lessons and working practices across all emergency services. It provides a forum to agree what should be submitted to JOL and develop more effective response arrangements.	413234456

JESIP Principle or Topic	What was the problem?	How can it be fixed?	Examples of Issues (JOL Unique ID)
<b>Joint Decision Model</b>  Joint decision logs	It was observed that there is not a JESIP decision log.  Whilst there are a number of single service policy logs and decision logs, there is nothing that allows the recording of joint decisions in a dynamic manner.	One example to address this is the creation of a generic decision log (commander notebook) which is not specific to any service allowing its use in various situations.  Commanders are being encouraged to adopt this approach for use both at multi agency incidents as well as single service incidents where required.  Notebooks have been printed and included within the JESIP incident response bags (see previous notable practice).	960070650

### DON'T FORGET TO LOG IT!

All organisations in the public sector are under pressure to learn from the past. We are one of the first to address this with the launch of JOL.

What we would ask of all services is to look at your local procedures and adapt systems locally that will provide a more seamless approach to recording lessons and notable practice onto JOL. We would encourage all services to incorporate the Multi-Agency Debrief form (available from the JESIP website) into ALL debriefs – single or multi agency. This will provide a more consistent and effective process for capturing interoperability lessons.

### SHARING IS CARING

We hope this summary is useful in showing everyone the benefit of sharing! We will be working hard to raise awareness of JOL over the coming months.

We know there is much more to do improve both the JOL App and join up what happens locally to what we act on nationally. We continue to respond to your comments via Feedback on the JOL App and we aim to work with services over the coming months on their local multi-agency de-brief procedures.

### WHAT IS JOL AGAIN?

If you want to understand more about JOL, you can find more information, user guides and templates in the JOL section of our website in the **Our Work** section of the **About JESIP** menu.

### WISH TO ATTEND A JOL WORKSHOP?

We will run a number of short awareness sessions in 2016. If you are interested in attending, please contact us on [contact@jesip.org.uk](mailto:contact@jesip.org.uk) with your details.

JESIP would like to wish all our readers, followers and friends a very safe and enjoyable Christmas and a Happy New Year!



@jesip999 now has well over 3,000 followers – please join them and don't forget to Tweet your JESIP experiences and photos.



**Do stay in touch...**

Our email address is [contact@jesip.org.uk](mailto:contact@jesip.org.uk)