



JESIP HIGHLIGHTS

The last year has been a busy one for the JESIP team including some changes to the core team. In this edition we share some of the highlights and bring you up to speed on all things JESIP. To start, here's a round-up of the last 12 months:

- JESIP releases the first self-assessment survey to services and analyses results.
- HMIC (in collaboration with the Chief Fire Rescue Advisor and the Association of Ambulance Chief Executives) coordinated the tri-service review into how well JESIP has been embedded across the country.
- We launched the new Joint Organisational Learning arrangements across England and Wales during 2015. Significant learning is and has been acted upon including the release of three action notes and input to the development of the new MTFA JOPS and other key CT and command and control guidance.
- We ran 11 engagement events, attended the Emergency Services Show and a number of other sector events.
- The JESIP website underwent a facelift and was launched in September 2015.
- The JESIP App was developed and is now live.
- We hosted the 4th meeting of the European First Responders Innovation Managers forum to share and discuss the challenges of flood response across Europe.
- The tri-service ESN Communications Advisor Course has been developed, tested and finalised.
- Members of the JESIP team invited to umpire and observe at a number of national exercises such as Exercise Unified Response and a variety of national CT exercises to understand how well JESIP is embedded and being used.
- We started the review of the JESIP Joint Doctrine.

WE CAN'T BRING YOU SUNSHINE BUT... WE CAN GIVE YOU THE JESIP APP!

The JESIP App aims to reach the many thousands of staff involved in emergency response. Even if you know nothing about JESIP, the app is a great way to learn about the essential information such as the five principles of joint working, METHANE and the Joint Decision Model.

It also includes some other useful prompts and checklists including:

- Incident Checklist - for commanders as they arrive at an incident
- METHANE report that can be completed using the app and sent via text or email
- Steps to help develop a joint understanding of risk for those at the scene
- Instructions for Airwave radio handsets, including how to change talkgroups
- Examples of incident commander tabards worn on the scene of an incident
- A glossary of agreed map symbols taken from the Civil Contingencies Lexicon

Download it for free on all Apple or Android mobile phones and tablets. We hope to also develop a version for Windows Phones too! Please spread the word.



Android



iOS



GOODBYE AND HELLO

We place on record thanks to Donna Hay – the MTFA National Coordinator from 2015 - 2016. Donna completed the review of the MTFA & Siege Joint Operational Procedures which were issued in January 2016. She also prepared service training teams to deliver local roll out of updated training against what felt like impossible deadlines. The assurance programme is now being developed and we are also looking at how we can support local exercising against this specialist resource.

Donna leaves the JESIP team and returns to the North East Ambulance Service - we wish her all the best in her future career and thanks for the memories Donna!

We also welcome Finola Carey, on secondment from Hertfordshire Police. Finola joined the JESIP team in January as our invaluable Project Support Officer and we are delighted she will be staying on during 2016.



JESIP JOINT TRAINING IS A WINNER... BUT WHAT NEXT?

We know that the joint training was key to the initial success of JESIP. Many thousands of commanders who joined colleagues in joint training sessions said that it was some of the most valuable and worthwhile training they had experienced! And it worked!



Allowing those who are likely to respond together to be trained and practice together has overcome long standing barriers to communication and interoperability.

The challenge now is how to keep that going to get the right outcome in a way that is achievable, affordable and sustainable.

All response staff need to understand what JESIP is but the extent that they will have to use and apply it will vary dependant on their role. Commanders must fully understand the principles and be able to apply them along with using the JDM at any multi-agency incident. This is what any training and exercising they take part in must strive to achieve.

We know many services have already done a lot to embed and integrate JESIP locally. Many are working with their partner services within their regions as well as their LRF partners to plan ongoing joint training. Commanders specifically need to

have the opportunity to refresh and apply JESIP as part of their ongoing CPD. By working together and planning regional joint courses all services can benefit from this effective and efficient approach to training.

So what is JESIP doing to help?

There is already a comprehensive set of products and tools available for all services and other responder organisations to use (details of all these can be found on our website). We know there is some work to do on potentially refreshing certain products and we want to do all we can to help but the Joint Doctrine review will have an impact. This along with trends being identified through JOL, mean that there are some aspects of applying JESIP that need some re-enforcement through training.

We will advise services of any implications for training in the coming months.

What we are working on now is a **Learning Outcomes Framework**. This will allow services and wider response partners to see what learning outcomes are required by each level of staff in each service. This will not only cover our existing products but allow services who have already integrated JESIP content into their learning programmes to check that their local arrangements deliver the learning outcomes for staff that JESIP require.

The **Learning Outcomes Framework** will help us shape any future product delivery which meets the multi-agency needs, is useful to all and is sustainable. This in turn will clarify the future arrangements for train-the-trainer arrangements for services.

One thing is for certain, the joint training of staff has been the most successful element of JESIP and is delivering the culture change required – it must continue!



@jesip999 now has over 4000 followers – please join them and don't forget to Tweet your JESIP experiences and photos.

JESIP - FULL STEAM AHEAD UNTIL 2018

At the last round of Engagement Events at the end of 2015, we talked to you about the ongoing discussions with Government regarding future funding arrangements for a central JESIP resource.

Following the tri-service review in 2015, we are pleased to announce the central JESIP team will remain in place until March 2018.

We have a new programme of work to address the recommendations made by the review.

The emphasis remains on embedding JESIP into both national and local policies and training as well as extending the reach of JESIP to include the wider responder community.

Workstream	Recommendations	JESIP will...
Training	<p>Recommendation one All operational staff across the blue light services likely to attend operational incidents need at the very least to have an awareness of JESIP regardless of rank or grade.</p>	Support services in delivering effective JESIP training for all relevant Emergency Services personnel throughout career life-cycles aligned to National Occupational Standards and incorporated into local training plans. Where required, develop products to meet needs of services.
	<p>Recommendation two The emergency services need to develop a programme for delivering future JESIP tri-service training. This should incorporate refresher training, initial training for newly promoted commanders and awareness for new recruits. It should also be extended to Local Resilience Forums and other category 1 and 2 responders.</p>	
Testing and Exercising (including Airwave)	<p>Recommendation three Multi-agency testing and exercising programmes need to be better coordinated and risk-based beyond Local Resilience Forum Community Risk Registers/National Risk Assessments. These should be supported by a discrete budget allocation.</p> <p>The benefits for each service and trust need to be made clear at the design stage. The exercising programme should include issues identified through the Joint Organisational Learning process.</p>	Provide and / or support services with appropriate assurance processes to assess annually the level to which JESIP has been embedded at the national and local level.
	<p>Recommendation four There needs to be a greater knowledge and understanding of the capabilities of Airwave and the use of the interoperable channels at incidents.</p>	<p>We will support the work of the national Emergency Services Airwave strategic Group (ESASG) who have taken responsibility for this recommendation.</p> <p>Supporting information available via JESIP App and new tri-service communications advisor training (ESN Communications Advisor).</p>
Joint Organisational Learning	<p>Recommendation five The blue light services need to have more effective processes in place for learning and embedding lessons locally and, for cascading the learning to staff. The knowledge and understanding of how the Joint Organisational Learning process is used to identify and record multi-agency lessons which are to be shared and escalated across services, needs to be greatly improved.</p>	Work with all emergency response organisations to raise awareness and use of JOL so that it becomes the national standard for multi-agency learning from incidents and exercises. Support services to develop or enhance local brief processes to link into JOL more easily.
Governance	<p>Recommendation six Ministerial oversight of JESIP must continue to ensure the focus remains firmly around improving interoperability across the three services beyond major and complex incidents and into business as usual especially given competing priorities. This should be underpinned by a programme of assurance.</p>	The Ministerial oversight board will continue to meet to review progress with embedding JESIP. A further independent review is likely to be commissioned by Government alongside all other assurance methods.

LATEST NEWS - JESIP JOINT DOCTRINE CONSULTATION

Following publication of the Joint Doctrine: the interoperability framework in 2013, work on the first review of the guidance was completed in March 2016 and an open consultation took place during April 2016. We thank all the organisations who took part.

In edition two we aim to bring clarity to a few areas of ambiguity and make the guidance more inclusive, especially for the other organisations involved in emergency response.

Please keep an eye on the JESIP website and Twitter for news of the publication date.

www.jesip.org.uk - @jesip999



DE-BRIEFING IS KEY TO JOINT ORGANISATIONAL LEARNING (JOL)

Since the launch of JOL during 2015, 47 Lessons Identified and 34 areas of Notable Practice have been submitted onto the JOL App.

We thank you for that support but there is much more to do. There is clear direction now that JOL must become the national standard for multi-agency interoperability learning. The challenge is ensuring that lessons that get identified on the ground are noted and make their way onto JOL.

We need to ensure that we capture not only the learning points from large scale events but trends of repeated behaviour which needs to change. A prime example of this is Co-location and the Forward Command Post. We have many examples submitted to JOL where a lack of (or poor use of) an FCP has led to confusion on the ground, poor communication and delays in response. Information is available on the JOL App but we will be issuing a specific JOL Newsletter in the coming weeks giving some examples, highlighting trends and identifying areas requiring attention.

We know many services utilise the College of Policing De-briefing course and use that model locally. Therefore we are continuing discussion with the College of Policing to ensure the JESIP Principles and models are integrated into that course and the templates associated with it.

We are delighted to have been invited to a number of the major incident de-briefs over the past few months. We encourage services to look at how they de-brief and utilise the JESIP templates available on our website to help.

In all cases we need de-brief teams to look at their local de-brief processes to ensure there are ways to help staff identify what should be submitted onto JOL and prompt them to do so.

The trigger points are:

- Is the issue negatively impacting on emergency services interoperability?
- Is the issue linked to any or all of the five JESIP principles, using the JDM and / or use of METHANE?
- Does this issue have a negative impact on at least two organisations when they respond together?

A template to help services plan JESIP objectives into current exercise arrangements will be available on the website by the end of May.

Any issues that hit one or more of the above triggers should be submitted onto JOL as a lesson identified so that we can ensure learning takes place.

Any issues that services have identified and found solutions for should be logged as Notable Practice.

It is important to remind everyone that no information is available to view without the permission of the submitting organisation and even then personal or identifying details can be redacted.

One thing is for sure – JOL is not about blame. It is not about pointing the finger or criticising one party over another. It is about being able to understand what went wrong and prevent it happening again somewhere else. Together we can continually improve our multi-agency response which is what the public expect and deserve.

Learning from Experience – Joint Organisational Learning and LessonsDirect Workshops

In response to queries from many services and LRF's who have yet to identify a Single Point of Contact (SPoC) for JOL, additional awareness workshops have been planned.

These workshops are aimed at those staff from both emergency services and LRF's who have yet to nominate a Single Points of Contact (SPoC) for their organisation. SPoCs from each LRF will be responsible for submitting lessons identified and notable practice that involve all Category 1 and 2 responders (the voluntary sector and the military). This may be onto JOL and/or LessonsDirect (LD).

The workshops will enable attendees to fully understand the JOL process and the sister LD application. Details have been sent to all service and LRF's directly but are also on the website calendar with information on how to register to attend. Places are limited so book early!

WE MUST KEEP TALKING...

We will continue work which supports the embedding of JESIP which now extends to wider responders and voluntary agencies.

To help, there is a specific Wider Responder package available along with access to our e-learning products and the JESIP App via the website.

We are engaging with many Cat 1 & 2 organisations at a national level including the Environment Agency, Rail Operators, Ports Authorities and more.

We are now regular contributors on the MOD Defence Contribution to Resilience (DCR) which takes place four times a year. We have also been working with the Aldershot Garrison as they revise their major incident plans. The new version has JESIP integrated within it and once it has been approved and released, it will be shared with all MOD estate offices as best practice.

We plan to visit a Local Resilience Forum meeting in each area of England and Wales this year. We will be writing to all LRF Chairs very soon to request that.

Come and say hello...

We will be on the road again in early summer both with our JOL workshops and our next round of engagement events.

LATEST JESIP TEMPLATES AND TOOLS

Make sure you check our website for the latest tools to help you embed JESIP. The JESIP De-brief template below is a great example, you can download it by clicking on the image.

All this good stuff and more can be found. All the good stuff can be found in the JESIP Resources menu and a JESIP Exercise Objectives template is coming soon.

JESIP De-brief Template

A NEW APPROACH TO OPERATIONAL COMMUNICATIONS ADVISOR TRAINING

Everyone involved in the emergency services will be aware of the vital nature effective communications play in saving lives and reducing harm. When more than one service is involved, good communications make the difference between success and failure. Tactical advice on how to get the best from Airwave and other methods of communication is essential.

The JESIP team have been working closely with the College of Policing, Chief Fire Officers Association, association of Ambulance Chief Executives and NPCC Operational Communications in Policing to develop a new multi-agency Airwave communications tactical advisor course. This three day course will replace the current single service initial training for new tactical advisors for the police, fire and ambulance services. When the Emergency Services Network replaces the Airwave service, the technical content of the course will change to support this.

DCC Richard Morris, Police Business Change Lead for ESMCP, said ***'the Police Service welcomes the development and introduction of this national course. The benefit of training***



police, fire and ambulance staff together in relation to tactical advice on Airwave, and ultimately ESN, cannot be underestimated. It will promote operational interoperability between the three services, in line with the JESIP principles, and will raise awareness around best use of our national Airwave/ESN network, preserving capacity and bringing large incidents to a safe conclusion'.

The course will go live in early Summer 2016; existing tactical advisors will not be expected to re-attend as much of the material relating to interoperability has already been shared through continuing professional development. For more information please contact the JESIP team.



Do stay in touch...

Our email address is contact@jesip.org.uk