



JESIP NEWS

Working Together – Saving Lives

EDITION 17 : MAY 2017

WELCOME TO JESIP NEWS ISSUE 17

Welcome to this bitter-sweet edition of JESIP news. We will provide general updates on what the JESIP team have been up to, but we also say goodbye to an old friend.

As the clocks have now sprung forward to mark the start of summer (seriously, it is summer!), we have some warming news on the replacement for both JOL and Lessons Direct, information on ESMCP and ESN and some key guidance around the declaration of a Major Incident.



NEW & IMPROVED JESIP APP

After the unprecedented success of the original JESIP App, we are delighted to announce that the new and improved JESIP App is available to download for free!

We have listened and responded to feedback since the release of the original app, enhanced some existing features, added some new functions and, most importantly made this version available across a wider range of devices and operating systems; Apple, Android, and now Windows phones.

The app is designed to act as a useful prompt for the many thousands of staff involved in emergency response. It provides them with the ability to create and share a **M/ETHANE** message; essential reminders about the *five principles for joint working* and the *Joint Decision Model*, instructions

for Airwave radio handsets and how to change talkgroups, and examples of incident commander tabards worn at the scene of an incident. We've re-organised the home pages to display and incorporate the increased amounts of functionality.

The key additions include:

- Amendments to the **M/ETHANE** message function including:
 - A reminder of the **major incident definition** (and you can read more about major incidents in this newsletter)
 - Additional **maritime incident types**
 - Addition of a **"mass casualties"** button in the Number and Severity section
 - **Additional responders** in the Emergency Services section
- Ability to time and date stamp the **Checklist** then share it via email or text
- Addition of a prompt for use of the **IIMARCH briefing tool** with the ability to share
- Prompt for actions on **de-briefing** with the ability to draft notes and share
- Improved **Notepad** function (date/time stamp each entry)
- Glossary becomes **Map Symbols**

Carl Daniels, JESIP Deputy Senior Responsible Officer said:

"Since the launch of the app in March 2016, we have had continual excellent feedback and know it has become an essential tool for staff working in emergency response. It complements the range of JESIP awareness and training products we have produced and helps staff apply JESIP on the ground."

We know the secret to success is raising awareness of JESIP beyond the emergency services and we encourage all our partner responder agencies and anyone involved in emergency planning to embrace this excellent development and download the app today.

You can **download the app from the website**, from all of the standard app stores, **or by scanning the QR Code.**



MAJOR INCIDENTS: SOME COMMON QUESTIONS ANSWERED

What is considered a Major Incident?

JESIP, along with the Civil Contingencies Secretariat undertook significant consultation for a revised definition of a Major Incident (MI), this was to reflect the review of the Joint Doctrine in the summer of 2016. It now reads: "An event or situation with a range of serious consequences which requires special arrangements to be implemented by one or more emergency responder agency."

Declaring a Major Incident triggers a predetermined response from each emergency service and other responder agencies.

Who can declare a Major Incident?

Cat 1 and Cat 2 responders can both declare a Major Incident. Regardless of which category organisation you are, declaring a Major Incident does not necessarily mean that other LRF partners will have to follow suit, although the expectation is that they would acknowledge the signal sent by the post declaring a Major Incident and support them in an appropriate and timely manner.

Do all other agencies also then have to declare a Major Incident?

Not necessarily; for example, if an NHS Trust declares a Major Incident due to bed shortages, this may have an impact on its ability to provide some of its emergency functions and it may seek assistance from other partners. But if an industrial accident or widespread flooding occurred that impacted multiple responders, these agencies may go on to declare a Major Incident, or follow the lead of the agency declaring the Major Incident.

In both cases declaring a Major Incident triggers some form of special arrangement, but it is for local responders and their partners to work those through, and agree either general principles and/or specific measures and thresholds through local discussions.

What happens / should happen when any agency declares a Major Incident?

Agencies should follow the five joint working principles of JESIP and apply these where possible, and the result should be a jointly agreed working strategy where all parties understand what is going to happen, when it is going to happen, and by who.

WHAT ARE ESMCP AND ESN?

The Emergency Services Mobile Communications Programme (ESMCP) was set up to develop and deliver a new communications service to replace the current Airwave system. The new service is called the Emergency Services Network (ESN).

ESN will help all three emergency services in England, Scotland and Wales carry out their duties more efficiently and cost effectively, and also support them in protecting the public and saving lives. This will be a modern and more affordable, capable and flexible communications service, giving the emergency services priority use of an enhanced commercial mobile network operated by EE.

The programme is committed to delivering ESN as soon as possible to provide the emergency services with the most up-to-date public safety communications network in the world. This is a complex and challenging undertaking and only after it has been thoroughly tested and users are satisfied that it works and is safe, will ESN be implemented.

Although the Programme is being led by the Home Office, all three emergency services were closely involved in defining the requirements of the future service provision. Additionally, Police, Fire and Ambulance are all represented on the Programme as are the governments of Scotland and Wales.

For further information please contact the regional representative for your service or ESMCPComms@homeoffice.gsi.gov.uk for details.



NEW TRAINING PRODUCTS LAUNCHED IN 2017

JESIP training and awareness products have been rolled out continually since 2014 and we've now reviewed and refreshed our existing training products so that they are aligned to the 2nd edition of the Joint Doctrine. We have also developed new ones to target specific staff groups in order to increase levels of awareness of interoperability.

One of the recommendations of the Review was that all staff who may have to respond to an incident should have an awareness of JESIP. To support this ambition we have released a number of products that organisations can use to give their staff that required awareness. These products come in two forms:

- 1) Classroom learning
- 2) E-learning

Both products have the same learning outcomes and organisations can use whichever delivery method is deemed appropriate. Delivery is flexible; from in-house trainers or by service managers or supervisors.

Both products come in a number of formats and so all organisations should find a version that works for them.

Command Training

Following wide consultation with a number of services and agencies across England and Wales, we have worked very closely with the College of Policing to update the JESIP Command Training.

Key changes:

- 1) Tactical and Operational Commanders can now be trained together.
- 2) Trainers can be trained locally or regionally.
- 3) Final scenarios should support local objectives.

Delivery of this training can support initial or refresher training.

The training maintains the original well-tested structure of the initial College of Policing products and as before, no charge will be made for using any of these products. To see the full list, go to the Training section on the JESIP website.

Work has started on control room command training and control room staff awareness products.

SAYING GOODBYE TO JOY

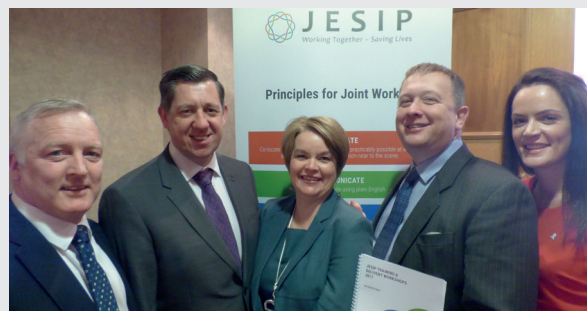
The JESIP team has been blessed with some very enthusiastic, knowledgeable and capable individuals and among these is Joy Flanagan, our Communications and Engagement Manager. Sadly though Joy decided that the time had come for a new challenge and her time with JESIP came to an end on March 31st.

Joy has been with JESIP since 2012 and in that time she brought a unique energy and dedication to her role, ensuring that the JESIP message was projected to all those who needed to see and hear it. There will be very few things that you have seen or read that won't have been touched by Joy and if you have ever been to one of her presentations you will have witnessed first-hand her wonderful energy and drive.

Charlie Hall, JESIP SRO said: 'As Joy moves on to her new challenge in the world of Fire standards I would like to take this opportunity to wish her the best of luck and to also say thank you for helping make JESIP a success. Joy has been a mainstay of the team from the start and will be sorely missed'.

Joy said: "I feel privileged to have been involved in JESIP from the start in 2012. Despite the challenges along the way, it has without doubt been the most rewarding thing I have done in my career. I worked with an amazing team and met so many great people across the emergency services who also made it a fantastic experience. Thank you JESIP and for those of you still at it – please don't stop; it works!"

The JESIP team will miss Joy, but we are sure our paths will meet again.



'YOU SAID, WE DID' – JOL ONLINE

We all recognise that the identification, capture and ability to share lessons identified and notable practice comes from the hot de-briefs and further formal de-briefs following emergency situations. Since the inception of JESIP, we have encouraged the use of the Joint Organisational Learning (JOL) database hosted on ResilienceDirect, so that responder agencies can upload and share these lessons.

So what's new?

• We want to offer a seamless experience so Joint Organisational Learning and Lessons Direct are coming together to offer one platform, one database. This is now in development.

• The platform will remain accessible via ResilienceDirect and will be named JOL Online.

• JOL Online will have significantly improved functionality relating to the inputting of lessons and notable practice, a greatly improved search facility and much much more.

• JOL Online will have a distinct branding to distinguish it from its former version, the JOL database.

We will keep you updated as to the progress of the new platform. In the meantime, keep inputting lessons identified and instances of notable practice as these, together with all existing case studies, will all be transferred across to the new JOL Online.

UPDATE ON ASSURANCE VISITS

The JESIP team continues its tour of Police, Fire and Ambulance Services in England and Wales and the map below shows the number of visits per region bringing us to a total of 43 to date.

We are privileged to be welcomed into your organisation to act as a critical friend looking at how you are embedding JESIP into the heart of your emergency response and we want to help you on your journey in making life safer for all.

JESIP ASSURANCE VISITS TO DATE: 43 IN TOTAL SHOWN BY REGION

SOUTH CENTRAL – 75% COMPLETE
WEST MIDS – 90% COMPLETE
EAST MIDS – 60% COMPLETE
EAST ENGLAND – 80% COMPLETE
SOUTH EAST COAST – 50% COMPLETE
SOUTH WEST – 80% COMPLETE
YORKSHIRE – 75% COMPLETE

