

JESIP NEWS

Working Together – Saving Lives

EDITION 20 April 2018

WELCOME TO JESIP NEWS EDITION 20

Welcome to this April edition of JESIP News where we will be providing you with updates on what we've been up to, the new JESIP App, the new JESIP training film and lots more.

WHAT HAVE WE BEEN UP TO?

The last year has been an extremely busy one for the JESIP team. In this edition, we share some of the highlights and bring you up to speed on all things JESIP. Here's a quick round-up of the main things we have been doing over the last 12 months:

- The 2017 JESIP Assurance programme was the largest ever undertaken in the UK. The team conducted 101 visits across England, Wales and Northern Ireland from January through to September. Whilst these visits were primarily aimed at the police, fire and ambulance services, we also conducted visits with the EPC (formerly the Emergency Planning College), Fire Service College and the National Ambulance Resilience Unit (NARU). During each visit, which lasted a day, the team would assess the level to which JESIP had been embedded throughout that particular service. Each service then received an Executive Summary and all the results went into a national report which highlighted the findings. This is available from the JESIP website [here](#).
- The new JOL Online system was launched in September. The team, along with the Civil Contingencies Secretariat (CCS) launched a bid to identify a suitable supplier. Zeal Solutions were the successful bidder and we have worked with them and the CCS to develop the new system. This new and improved repository for all national lessons and notable practice which affect interoperability offers a significant leap forward in our continued efforts to ensure we capture, assess and share lessons to truly learn from incidents or exercises. The new system offers a much improved user interface making it easier to share lessons and notable practice
- We have been working hard to develop a new and improved version of the JESIP App to ensure it continues to be truly supportive of our responders. We took this opportunity to add additional information on MTFAs and hazardous substances.
- We launched the new all staff e-learning package and we have made the SCORM files available for the services to load onto their local systems. These files can be found [here](#). For those wishing to deliver a classroom based version we have uploaded powerpoint presentations.
- To ensure all our essential staff are receiving JESIP training or awareness we launched a range of Control Room packages. Again, these can be obtained from our website [here](#).
- The Team delivered 11 JOL Workshops across the country in preparation for the launch of JOL Online with over 300 delegates in total attending. Feedback was very good and services are welcoming of the continued support from the central JESIP team.
- We delivered 2 strategic level JOL Seminars which included input from experts across a range of disciplines. These seminars were well attended and again the feedback was excellent. The seminars focused on securing the essential strategic level buy in to JOL by explaining the importance of sharing lessons.

- We continue to support various conferences and exhibitions where we can and we use them as a vehicle to continue pushing the JESIP message and to interact with responders. Members of the team were also guest speakers at a range of events, such as Gatwick Airport for the Fire Officers Association, Manchester Airport Conference, BAPCO Conference, RADSAFE, AAIB and Maritime Briefing, Army Major Courses to name but a few.
- Our international contact database continues to expand and we accepted invitations to speak at relevant conferences abroad. It is exciting to note that the services and governments in many countries have heard of our work and wish to explore how they can integrate the JESIP ways of working into their response plans.

We've been to Australia, Germany, Sweden, Vienna and Brussels to date.

As you can see, for a small national team we've been a bit busy however we have much more work to do over the next 12 months!

WHAT WILL WE DO NOW?

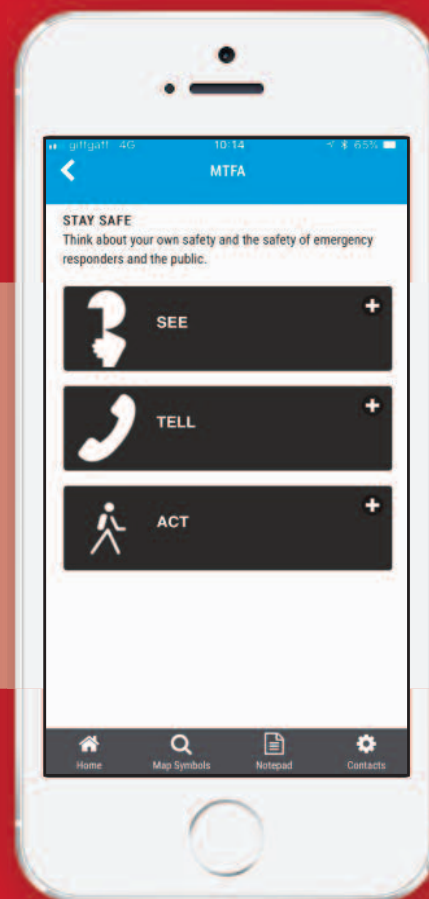
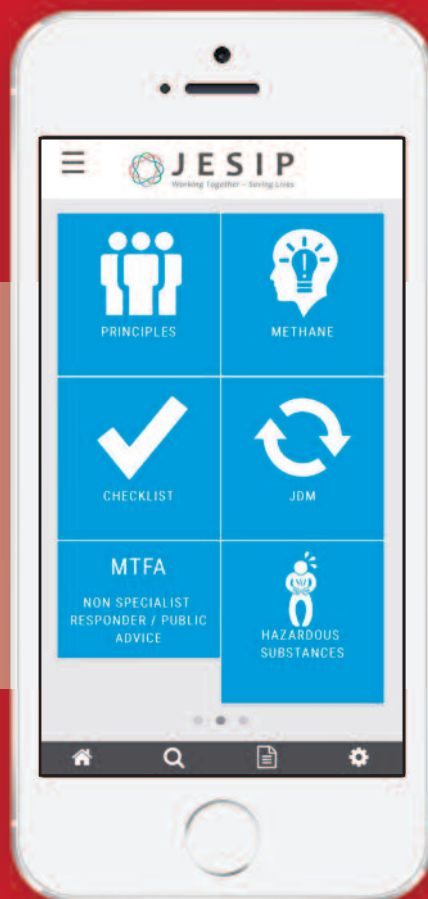
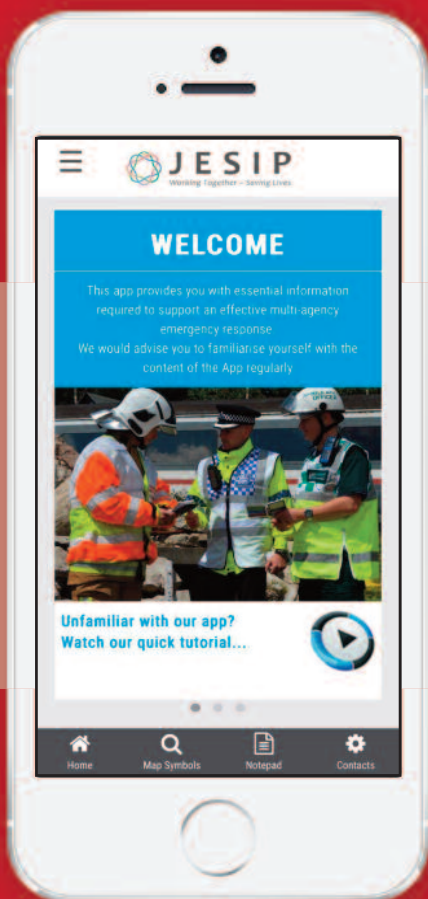
Following on from the JESIP assurance programme last year, the Home Office have agreed to fund the JESIP team for a further 12 months. The priority for the team now will be to focus on supporting services as they continue embedding JESIP into business as usual arrangements.

NEW JESIP APP UPDATE

The App update, which is required to ensure that it continues to run smoothly on operating systems across all the current platforms, is almost ready to be launched! We have taken the opportunity to include additional information on the App for 3 specific areas which are:

- A section for MTFA non-specialist responders. As the App is publicly available, this will include the "Run, Hide, Tell" message as well as STAYSAFE advice for non-specialist responders from the emergency services.

- CBRN initial operational response actions and corrosive substance advice, further promoting the "REMOVE, REMOVE, REMOVE" message.
- There are embedded instruction videos displaying the functions of the App and the M/ETHANE report building functionality. Both videos will also be available as standalone products on the JESIP website.





NEW JESIP TRAINING FILM 2018

The JESIP team are pleased to announce the production of a new JESIP training film which was launched in April 2018. and has already proved to be a spectacularly popular product for services.

We employed the services of CTN/Embolden to produce the film (they also produced the Run Hide Tell video!) which is aimed at telling the lifecycle of an incident from receipt of a call all the way through to entries being made on the JOL Online system. Obviously, the key points are demonstrating the use of the JESIP models and principles in a multi-agency response. The film uses a simulated road traffic collision involving a bus and a number of smaller vehicles resulting in casualties being entrapped with varying degrees of injuries.

Filmed at various locations in Merseyside, the production also includes interviews with many category one and two responders who provide an insight into the importance of JESIP within their organisation.

Hertfordshire Constabulary's Chief Constable Charlie Hall, who is the Senior Responsible Officer for JESIP, said: "This JESIP training film is another excellent product developed by the JESIP team. It is for services to use in their continued

efforts to embed JESIP. It is essential that all responder agencies understand JESIP and where relevant integrate it into their policies, procedures and training programmes until its use becomes business as usual."

We would like to thank all the individuals who took part from Merseyside Fire and Rescue Service, Merseyside Police and North West Ambulance Service for all the support they provided in the making of this film. A special thank you also goes to Group Manager Kevin Longshaw from Merseyside Fire and Rescue Service who managed the filming process.

The film can be used in different ways, it can be watched in its entirety (16 minutes in length) which is ideal for refreshing staff awareness of JESIP or specific chapters can be selected to support training delivery, such as the M/ETHANE section.

Carl Daniels, who is the JESIP Deputy Senior Responsible Officer, said: "It's been a pleasure to work with Embolden, part of the CTN Group, to create this film which, by promoting JESIP will ultimately save lives.

The film is available to watch from the JESIP website [here](#).

JESIP TRAINING FOR CONTROL ROOM STAFF - UPDATED PRODUCTS

The JESIP team recently produced some new Control Room packages with the aid of some excellent subject matter advisors from across the country. The packages can be obtained from our website and these courses supersede the College of Policing one day control room managers and supervisors course.

The products available are:

- A managers and supervisors' classroom course. This should be delivered using the same methodology as the consolidated commanders' course. There is also a trainer's handbook and PowerPoint deck to support delivery.
- A short series of slides that services can use in conjunction with the online all staff awareness product to give control room staff an awareness of JESIP by distance learning.
- A version of the classroom awareness product which has been modified for control room staff.

HEAD to our website and take a look.

OPERATIONAL COMMUNICATIONS ADVISER COURSE (AIRWAVE)

DATES AVAILABLE

The College of Policing have organised some new Operational Communications Adviser Courses (formerly Airwave). The 3 day initial course is aimed at police, fire and rescue and ambulance services, as well as responder agencies such as Highways England and defence organisations.

Roles suited for this course are those working in a control room environment where they may be called upon to give spontaneous advice, or those from planning departments who will be involved with the pre-planning of events. This can include other roles where spontaneous

and/or pre-planned advice is required.

The College are also running some one day refresher courses which are required every 18 months.

For further information and costs of both courses, please go to the College of Policing website [here](#) or email deliveryadmin@college.pnn.police.uk.

3 DAY COURSE DATES AND LOCATIONS

15-17 May 2018	Fire Service College, Gloucester
21-23 May 2018	Merseyside Police HQ, Liverpool
10-12 July 2018	Emergency Planning College, York
17-19 September 2018	Coventry
20-22 November 2018	Fire Service College, Gloucester
29-31 January 2019	Emergency Planning College, York
26-28 March 2019	Coventry

1 DAY REFRESHER COURSE DATES AND LOCATIONS

3 May 2018	Hampshire Police HQ, Hamble Lane, Netley, SO31
31 May 2018	Hertfordshire Police HQ, Stanborough Road, Welwyn Garden City, AL8 6XF
6 June 2018	East Sussex Fire and Rescue, Batts Bridge Road, Maresfield, East Sussex, TN22 2HN
14 June 2018	Staffordshire Fire and Rescue Service HQ, Pirehill, Stone, Staffordshire, ST15 0BS
20 June 2018	North West Fire Control, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3UZ

CCS QUARTERLY DIGEST - COMING SOON...

CCS will be creating a new quarterly digest alongside the EPC. This digest will draw together a quarterly summary of all prominent lessons and examples of notable practice that have been shared on JOL Online. This is something that has been prompted by the resilience community as a way of accessing the important information that valued partners are sharing from across the country.

The quarterly digest will also be a way in which to encourage learning across agencies and aims to distil lessons into a useful and relevant overview. This is in the development stages but should be with us in the next few months so watch this space.

KEEP INFORMED THROUGH



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JESIP AT AMBITION 2018

Last month the JESIP team attended the Ambition/Counter Terror Expo at London Olympia. We had our JESIP stand on display and we engaged with JESIP enthusiasts throughout the day. We also contributed to the two day event by delivering a presentation and JOL Workshop. Brian Welsh, the JESIP Fire Senior User delivered a closed group JOL Workshop and displayed the new JOL Online database to attendees.



Carl Daniels, the JESIP DSRO addressed the Ambition conference about the JESIP Assurance process. Carl outlined the key findings from the visits conducted through the first 8 months of 2017, also presenting the recommendations from the final report which is available on the JESIP website [here](#). The presentation was very well received, with some great discussions afterwards with attendees. The assurance programme has helped define the future direction of the JESIP team and how we will work with services.



SPREADING JESIP ACROSS THE WORLD!

Carl Daniels was invited to deliver an international Keynote address at the Safer Cities conference in Brisbane, Australia. The conference organisers (Public Sector Network) were looking for someone to speak specifically about Interoperability and the only team they could find delivering multi-agency interoperability was JESIP! The keynote address was attended by over 200 people from across all public sectors in Australia including the emergency services, federal and state government, voluntary aid, counter terrorism, transport and the military. The feedback and interest generated has been incredible and the JESIP team have serviced a number of queries and requests for information since.

Whilst in Australia, Carl was asked to address the Emergency Management Victoria (EMV) team and the Victoria Police Special Operations Group (SOG) and other Emergency Services on the work that JESIP has done. EMV, who we have had contact with via email in the past, have a very similar system to JOL Online and the presentation to them was around the importance of sharing lessons and notable practice to ensure real learning takes place.

Lisa Jackson, the Standards and Review Manager at EMV said "It was a fantastic opportunity to hear how another emergency management sector is embedding a focus on

interoperability and learning as well as broaden the network to enable the potential sharing of learnings across hemispheres".

An interesting discussion took place with EMV around the sharing of lessons internationally which is something we have considered constantly as we strive to learn from events at home and further afield, but also, how, and should we include the public in our lessons management process? Much food for thought!

Brian Welsh attended an Interoperability workshop in Vienna in February 2018 and provided a presentation on JESIP and interoperability to an international, nuclear industry audience. The World Institute for Nuclear Security (WINS) runs courses and accredits its students on how they plan, prepare and respond to security incidents on nuclear sites. It was very encouraging that one of the core modules for members of WINS is interoperability and JESIP is at the core of this level of international education and accreditation.



JOL ONLINE IN USE

JOL Online goes from strength to strength. We now have over 100 inputs on JOL Online, creating over 250 independent lessons that JESIP have analysed and shared with partners. Some recent lessons include Westminster and London Bridge, Croydon Tram Crash and a range of key exercises.

The development of JOL Online continues with Zeal Solutions and we have made some excellent upgrades to the system based on your feedback.

We will also see our new JOL coordinator take post from May.

Remember the importance of learning lessons from our experiences which will make us more effective, efficient and work in unison towards a common goal of “working together, saving lives”.

Please also look out for a new monthly JOL Highlight Report. This will include JOL activity, recent lessons and notable practice and other important JOL information.



SPEAK TO US...

If you wish to contribute to the next edition of JESIP News please contact us. We would love to hear from colleagues who wish to share news or best practice related to interoperability.