

JESIP NEWS

Working Together – Saving Lives

EDITION 21: AUGUST 2018

WELCOME TO JESIP NEWS EDITION 21

Welcome to the latest edition of JESIP news where we will be providing information on JOL Online and the process that goes behind it, the upcoming JESIP Embedding Workshops and general updates on all things JESIP related. We also welcome our new Police senior user.



A REMINDER AS TO WHY WE NEED JESIP

In 2017, the UK experienced an unprecedented number of major incidents which required a multi-agency response, including a number of terrorist attacks. These incidents truly highlighted the importance of JESIP for all emergency responders and demonstrated that, when the JESIP principles are used effectively, the response is more effective.

All emergency responders need to continue to work together, both locally and with the JESIP team, to ensure that interoperability is as

effective as it can be. All emergency services should have the JESIP ways of working fully embedded by April 2019.

If any services require further guidance or assurance, please do not hesitate to contact the JESIP team and we will be happy to assist.

THE DIFFERENCE BETWEEN JOL ONLINE MONTHLY AND JESIP NEWS

The JESIP team would like to clarify the difference between JESIP News and JOL Online Monthly - just in case there may be some confusion! The purpose of JESIP News is to inform and communicate activities undertaken by the JESIP team with responder agencies and to highlight ways in which embedding activity should be taking place across the country. In JESIP News we provide any information which we think is necessary for the blue light services and Cat 1 and 2 responders. JESIP News is distributed to emergency service Strategic Leads, Training Leads, JOL SPoCs, JOL mailboxes and also cascaded through the Resilience Gateway Bulletin.

JOL Online Monthly is designed to inform all services of the key current activity on JOL Online. As you will already know, JOL Online is the only national database that captures multi-agency learning in a bid to assist the emergency services to respond more effectively at the scene of all multi-agency incidents. Now, more than ever, it is imperative that all services learn from the lessons identified at previous incidents and JOL Online is the system that logs all of this vital learning and notable practice. The system is still relatively new and we are working with services to encourage further inputs.

JOL Online Monthly is a regular publication which highlights all key learning that is input onto the system and includes trends which are high

frequency low impact and low frequency high impact events and also provides general updates of JOL highlighted by the JOL Working Group.

JOL Online Monthly is distributed to JOL mailboxes, JOL SPoCs, Strategic Leads and cascaded through the Resilience Gateway bulletin.

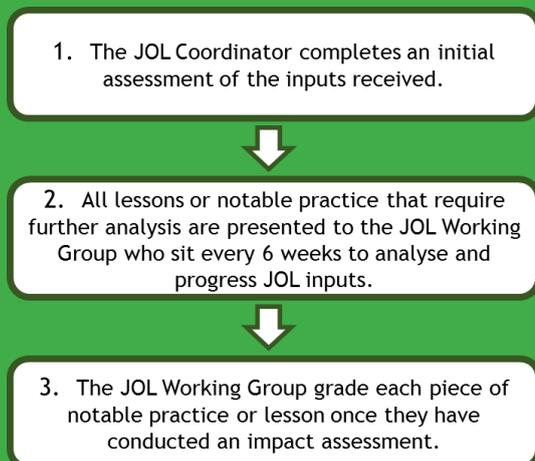


JOL ONLINE: WHAT HAPPENS AFTER YOU ENTER NOTABLE PRACTICE OR A LESSON?

When services or LRF's enter lessons from incidents or exercises, the information does not just sit on the database waiting for other users to log on and browse, there is fundamental activity going on behind the scenes to ensure that the information received is acted upon appropriately and communicated to services and LRFs through various channels.

The JOL Online Process explained

Below is the process that occurs after a piece of information is entered on JOL Online:



There are three grading categories. And below highlights the action that takes place after grading.

TOLERABLE / LOW: The input is published on JOL Online for users to see.

MEDIUM: The input is published on JOL Online and also published in the following edition of JOL Online Monthly.

CRITICAL / HIGH: The input is presented to the quarterly Interoperability Board which is chaired and attended by emergency service Chief Officers and senior Government officials, for further action to take place.

Further action following High impact grading

When discussed in the Board, authority is then sought to issue a [JOL Action Note](#). JOL Action Notes place a requirement on the emergency services to take immediate action or to distribute the Note across their service for information purposes. The progress or reporting of the said Action Note is then reported back to the Interoperability Board. The Action Note would also be sent to all services for information, put on JOL Online and be within the next edition of JOL Online Monthly.

WHO ARE THE JOL WORKING GROUP?

The JOL Working Group meet every 6 weeks to analyse all new lessons that have been entered onto JOL Online. The JOL Working Group consists of:

- The JOL Coordinator
- Ambulance organisational point of contact - Mark Norbury (National Ambulance Resilience Unit)
- Police organisational point of contact - Frankie Westoby (National Police Coordination Centre)
- Fire service organisational point of contact - Stewart Nicholson (South Yorkshire Fire & Rescue Service)
- Cabinet Office (CCS) JESIP contact - Ben Platt
- *Guest specialist expert representative if any input relates to a specialist capability*

We would encourage all colleagues to refresh their knowledge of the whole JOL process by reading the [JOL Guidance](#) which sits on the JESIP website [here](#). Please also visit our website to see the latest [JOL Action Notes](#) issued to date.

PLEASE REMEMBER WHEN DEBRIEFING...

If you are involved in any debriefs and you identify learning you think may assist or improve emergency response, please enter it onto [JOL Online](#).

No matter how low level you may think a lesson is, or irrelevant, we want to know!!

The emergency services and wider responders cannot improve if lessons are not shared and more importantly - learnt from and acted upon.

Whatever the lesson is, if it relates to interoperability between partners and you feel it could warrant entry, please get it onto JOL Online.

If you have any questions on JOL Online, please just email jol@jesip.org.uk.

INSPECTIONS FROM HMICFRS AND CQC



The JESIP team have been working very closely with HMICFRS and the Care Quality Commission to see how JESIP can be included in future inspection regimes. The new Fire inspections already contain JESIP elements and we will continue to work with the inspectorates to further develop this across the board for all sectors.

We will provide further updates on this in future newsletters so do keep a look out.



WELCOME TO OUR NEW POLICE SENIOR USER - INSPECTOR PAUL OWEN

We are very happy to welcome our new Police senior user Paul, who joins us from Hampshire Constabulary where he has 26 years' service.

Paul has had a variety of roles including operational firearms commander, CBRN, roads policing and PSU Commander. He was also the national Police lead on countering national GPS jamming. Paul also has many years' experience of critical incident command experience and leading response teams.

Paul is also a serving officer with the Army Reserves.

Welcome to the team Paul!!

CRITICAL COMMANDER TRAINING



The ongoing training of Commanders is critical to the continuing embedding and use of JESIP at incidents. Services are requested to demonstrate their commitment to this ongoing training by including this within their local learning and development strategy.

Please contact the team if you have any questions.

JESIP EMBEDDING WORKSHOPS - AUGUST & SEPT 2018

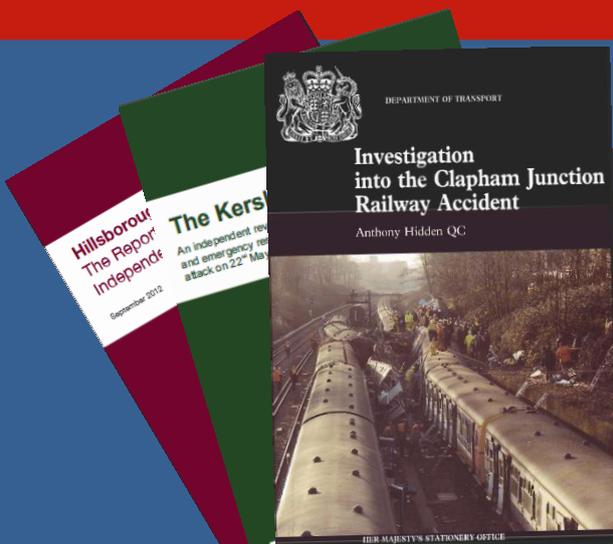
We are pleased to announce a series of JESIP Embedding Workshops we are conducting at various locations across the country throughout August and September. We hope to see representation from every emergency service and welcome representatives from LRF's, JRLO's and partner responder organisations.

The 4.5 hour Workshops are aimed at JESIP Strategic and /or Training Leads or those with appropriate delegated authority, LRF Reps and JRLOs.

For further information on the content of the day please visit our website [here](#).

There is limited availability remaining so please do contact us if you wish to attend any of the Workshops.

Date	Region	Venue Details	Time
Wednesday 15 th August 2018	London	Metropolitan Police HQ, 109 Lambeth Road, SE1 7LP, London (The Conference Room)	9:30am – 2:00pm
Monday 20 th August 2018	West Midlands	West Midlands Fire Service HQ, Vauxhall Road, Birmingham, B7 4HW	9:30am – 2:00pm
Tuesday 21 st August 2018	North West	Merseyside Fire and Rescue Service HQ, Joint Control Centre, Bridle Road, Bootle, Liverpool, L30 4YD (Liverpool and Wirral Conference Suites)	9:30am – 2:00pm
Thursday 23 rd August 2018	North East	Durham Police HQ, Aykley Heads, Durham, DH1 5TT (Holmes, Lestrade and Watson Conference Rooms)	9:30am – 2:00pm
Tuesday 4 th September 2018	South West	Avon Fire & Rescue Service, South West Development Centre (SWDC), Lansdown Road, Bath, BA1 9DB	9:30am – 2:00pm
Wednesday 12 th September 2018	Northern Ireland	Northern Ireland Fire and Rescue Service Training Centre, 79 Boucher Crescent, Boucher Road, Belfast, BT12 6HU	9:30am – 2:00pm

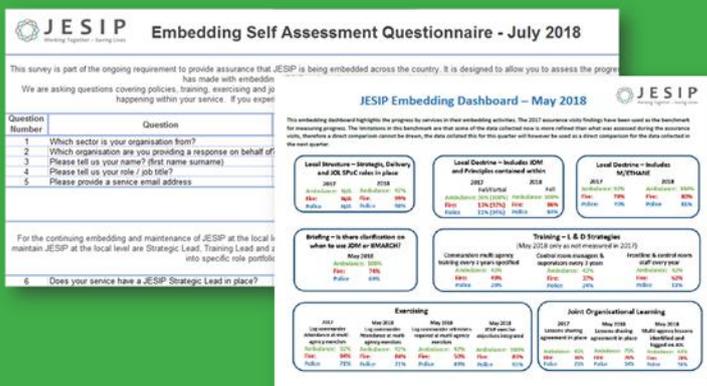


NATIONAL INCIDENT REPORTS AND INQUIRIES

Eagle eyed avid users of the JESIP website may have already noticed that we have now uploaded (in our Reference Materials section) all of the UK's major incident reports and inquiries.

Following the release of the recent Kerslake Report, we felt it might be helpful to collate all of the reports and put them in one easy to find location.

Head to the JESIP website [here](#) and take a look.



JESIP EMBEDDING PROGRESS DASHBOARD

Many of you will have already seen the self-assessment surveys that have been distributed to all emergency services requiring a response. These surveys are aimed at providing government departments and the national Interoperability Board with quarterly assurance of the ongoing embedding of JESIP into business as usual arrangements.

The survey looks at all of the aspects that were covered in the JESIP assurance programme of visits in 2017. Thank you to all services who provided a return for the first survey in May, if you wish to see the Dashboard created following your responses then please click [here](#).

As this is a quarterly requirement we have now distributed the second survey and we have also changed the format from Survey Monkey to Excel which hopefully makes it easier for those completing the return. There is an expectation that all services will complete a return and the closing date for the current survey is **26th August 2018**. If you are having any difficulties completing the return, please contact the JESIP team on contact@jesip.org.uk.

EMERGENCY SERVICES SHOW 2018

The JESIP team will once again be at the Emergency Services Show in Birmingham on 19th and 20th September. We will be on stand S43 so do come along and chat with the team. As well as delivering presentations in the learning zone the team will be joined by members of the SAYSO project.

SAYSO is a not for profit EU funded project looking at the Standardisation of Situational awareness tools. The SAYSO survey of the requirements of civil protection practitioners and emergency responders is now available [here](#):

This online survey aims to collect a comprehensive list of key requirements and features that future Situational Awareness systems and tools should include to effectively support cross-border and multi stakeholder, civil protection operations.

The results of this survey will be used anonymously by SAYSO.

Please do get involved and have your say.

THE IMPORTANCE OF JESIP ROLES WITHIN SERVICES

For JESIP to be truly embedded into business as usual arrangements, it is imperative that services have in place and maintain the key roles that have direct responsibility for the oversight, delivery and embedding of all JESIP activities locally.

The JESIP roles are:

- [Strategic Lead](#)
- [Training/Delivery Lead](#)
- [JOL SPoC\(s\)](#)

Whilst these roles have been in place since the early part of the programme, their existence has been ad hoc and services sometimes do not fill all roles or fail to inform the JESIP team when one becomes vacant.

We would ask all services to please ensure that these roles are in place and that all new members of staff conducting these roles are provided with the JESIP Role Profiles for their information. You can view the JESIP roles on the website [here](#).

JESIP TRAINING FILM AND ENGAGEMENT

The recently launched [JESIP training film](#) has proven to be one of the most effective and popular products that the team have created - alongside our immensely popular App of course!

We encourage all services to use the short 15 minute film in training and awareness sessions wherever possible. The film displays, in a quick and succinct way, how the JESIP ways of working should be applied on the ground at incidents and explains how to apply JESIP from first response through to debriefing and entering lessons learned on JOL Online.

We would encourage all services to use this film whenever possible and incorporate it into regular training arrangements. Please watch the film [here](#) if you haven't already.



WEBSITE SUGGESTIONS

That's it for this edition! We are always trying to find ways to improve our website and to make things clear and as user friendly as possible. If you have any ideas on how to improve our website, or if you think any particular content should be added or is missing, then please do let us know. We are always happy to hear from you. Likewise, if you have any ideas for future Newsletters or wish to share your embedding ideas, please get in touch. Thank you for reading.

