



HAPPY NEW YEAR AND WELCOME TO THE 9TH EDITION OF JESIP NEWS

Welcome to the first JESIP News of 2015. You may have thought JESIP had gone away but you would be wrong! The arrangements for how JESIP will continually improve emergency services interoperability are well under way. We are delighted to bring you a round up of the latest news.

EMBEDDING JESIP – THE JOURNEY TO BUSINESS AS USUAL

At the end of September 2014, JESIP phase 1 was completed and some impressive achievements can be reported:

- Developing and publishing the “Joint Doctrine: the interoperability framework” and having it accepted by the 105 emergency services in less than two years;
- Establishing a unique national network of JESIP leads & trainers across all of those services;
- Developing a library of high-quality training and awareness packages to enable services to train their staff in the JESIP Joint Doctrine; and most importantly,
- Initiating the largest and most ambitious joint training programme ever undertaken by the emergency services with
 - Over 10,000 commanders classroom trained
 - Over 20,000 staff accessed e-learning or JESIP awareness sessions
 - More than 2,000 control room managers and supervisors trained by March 2015.

All of this work has led to the creation of a capability of commanders across England, Wales and beyond, operating to a national standard in joint working for the first time. A massive success.

Thanks must go to all of those involved in the delivery and implementation of this momentous effort across the 105 emergency services. Without their support, hard work and commitment none of this would have happened.

Training Achievements to date

Commanders
Trained

11,103

Since January 2014

Control Room
Supervisors &
Managers Trained

1222

Since August 2014

Responders
Completed
E-Learning

30,000

Since April 2014

But the work does not stop here...

JESIP has been delighted to see so many great examples of how services are aligning JESIP locally, embedding the principles and models into everyday working and ensuring staff have access to information or training when they need it.

We all know that a single day of training will not change the working practices of years, but with continued effort, using JESIP will become second nature. We are now gathering some excellent examples of notable practice, look out for these appearing on our website and in the next newsletter.



DO STAY IN TOUCH...

Please note that from 1 February 2014, you can contact the JESIP team on the new email address contact@jesip.org.uk. From 1 April 2015 the current Home Office email address will be closed so please make a note of our new contact details ASAP. Expect some messages from us soon!



@jesip999 now has well over 2,000 followers – please join them and don't forget to Tweet your JESIP experiences and photos.

HAS JESIP WORKED?

As the initial phase of JESIP drew to a close, the question on everyone's lips was – "has it worked?"

A full and extensive review of JESIP has been completed and a comprehensive evaluation report has been prepared for Ministers. Whilst we cannot replicate everything the report covers here, we are pleased to share the key recommendations drawn from the report before its full publication shortly.

JESIP Evaluation Report Recommendations

- More detailed instruction regarding the use of the Joint Decision Making Model is required
- Training should emphasise the importance of co-location as the first principle with communication, co-ordination, joint understanding of risk and shared situational awareness following sequentially with guidance adjusted for each
- More instruction is required on the practical use of Airwave talk-groups in a multi- agency situation and the use of Airwave handsets to change to interoperability talk-groups when required
- Continued and refreshed training is required to sustain knowledge and capability. All incident commanders and relevant Control Room staff should undertake some form of JESIP training at least once per annum, as a minimum
- Continued joint exercising is required to maintain skills. All incident commanders should participate in a joint training exercise at least once every three years
- JESIP Hydra Exercise can be utilised as a cost effective and less resource intensive process for exercising Major Incident and JESIP Objectives.

There is clear evidence of JESIP having an impact throughout the emergency services across England and Wales, some of which has been shared via social media. These Twitter messages show the Police Commander tabards in use and here is another recent example of JESIP in action:

A major incident was declared in September near Corsham, Wiltshire when a high speed train became stranded in flood water. A large number of passengers were on board, one with medical issues.

The services responding reported that the incident was resolved by applying the principles of JESIP with "well organised discussions on the ground between agencies", "METHANE communicated information well" and that overall "JESIP processes seemed to work well".

This is a fantastic example. However, only when JESIP principles and products have touched all operational staff in the emergency services and the Joint Doctrine is used as a matter of course, will JESIP's true long-lasting success be realised. With ongoing support from a much smaller central team, it is the emergency services who now jointly hold the success of JESIP in their hands.



HYDRA – SHARING THE LEARNING

JESIP would like to thank Joint Emergency Services Group (JESG) who represent the emergency services in Wales for their help in producing a Hydra based simulation for JESIP.

This Hydra Module will form part of the JESIP Testing & Exercising Toolkit due for release in March 2015.

SUPPORT FROM THE JESIP MINISTERIAL BOARD

Evaluating the two year programme, there was praise and recognition across the board for JESIP and all of the emergency services at the recent JESIP Ministerial Board. The board were in agreement that the importance of the legacy arrangements should not be underestimated. JESIP will need a continual push until it becomes truly embedded and second nature within the emergency services. Local areas' drive and enthusiasm for JESIP has been crucial and will be key to sustaining momentum into the future and Ministers will monitor progress with interest.



HM Government

... AND THE SURVEY SAYS...

In 2014, the second wave of the interoperability workforce survey took place, facilitated by Skills for Justice. The results from the survey have been part of the overall evaluation of JESIP.

A final report and executive summary will be available shortly but in the meantime, here are some highlights for you. The research findings clearly indicate that JESIP has gone a long way to achieving its stated objectives:

- establishing joint interoperability principles and ways of working (Joint Doctrine)
- developing greater understanding of roles, responsibilities and capabilities amongst tri-service responders
- improving communications, information sharing and mobilisation procedures between services including their control rooms
- implementing a training strategy for all levels of command
- implementing a joint testing and exercising strategy for all levels of command to ensure lessons identified progress into learning and procedural change.

With regards to JESIP's contribution to improving interoperability, over 75% of respondents believe that **JESIP has had a significant impact on them personally**, with an even greater number feeling that there has been a **significant impact for their organisation (over 84%)**.

Overall findings indicate that JESIP has been successful in **advancing Commanders' joint working skills and competency**.

Commanders from the three services report **positive changes** in their organisation's and their own personal ability to share information and intelligence with other organisations over the past year.

A vast majority of respondents feel that the JESIP principles, the Joint Decision Model and METHANE should be part of the response to all Multi-Agency incidents.



- There is **overwhelming support for the Joint Decision Model** with endorsement increasing from 70% in Wave 1 of the survey to **90% in Wave 2**.
- METHANE is the conclusive mnemonic of choice for the great majority of respondents; **over 80% of respondents feel that METHANE has effectively assisted in information gathering**.

The full report will be available soon on the JESIP website and will be shared with all JESIP stakeholders.

JESIP – WINTER TOUR GOES WELL

Thanks again to all those services who helped JESIP host the latest round of engagement events in 2014. We were pleased to see so many services and wider partners at the events and encouraged by many of the positive conversations about how JESIP is already making a difference across the country and what services have already done to align local policies and plans to JESIP.

There was an overwhelming view that JESIP had made a great start but much more needed to be done by services to ensure progress continues. Senior level support was seen as the key to future success. With very positive views about the JESIP Joint Doctrine and the models it presents, METHANE has proved to be making a difference already along with the increasing use of Police Tabards.

Many areas gave examples of police tabards being worn at multi-agency incidents and several services are now planning to purchase more tabards (See Ordering More Police Tabards information to the right).

In a number of areas Train the Trainer was debated and JESIP is currently in discussion with the College of Policing to explore how best to deliver this in the future. It is unlikely large scale workshops will be the format again but a form of cascade through “champion” trainers and some online content is being considered currently. More information to follow.

ORDERING MORE POLICE TABARDS?

As discussed at the engagement events, as a one off opportunity, JESIP is able to help services purchase more police tabards at the best price possible.

- JESIP will distribute a supplier order form to JESIP Delivery Leads in all police services
- Police services should complete the order form and return to JESIP by Friday 13 February
- JESIP will negotiate bulk order price with supplier and inform those police services requesting supply
- On acceptance of pricing by police services, JESIP will pass on order forms to supplier
- Supplier will deliver tabards and invoice directly to police services who have completed an order form sent via JESIP

The Police Tabards are designed to be used whilst the Police Commander is carrying out the specific role of Incident Commander at the incident scene for identification purposes; the tabard is designed to be worn over any other PPE and not to replace it. The Design specification is available on the JESIP Online Forum.

DEAR CHIEF OFFICER...

The three JESIP Strategic Leads have written to all Service Chiefs in January thanking them for their continued support for JESIP and ensuring local arrangements are in place to embed JESIP.

Confirmation has been requested for a local level Strategic Lead to ensure JESIP can maintain a national interoperability network and that services can more easily link into Joint Organisational Learning when it goes live.



https://www.youtube.com/watch?v=Eof_AvZQ6GQ&feature=youtu.be

Watch the interview with leads from Dorset on the delivery & implementation of JESIP. More case studies of embedding JESIP coming in the next JESIP News.

JESIP BECOMES THE NATIONAL STANDARD

Having national guidance for joint working which is consistently applied by all services provides clear benefits, some of which are being displayed on a daily basis around the country. Having said that we know that after a single days training, new knowledge and skills can quickly fade and human nature dictates that once faced with a high pressure and stressful situation individuals will revert to what is laid down by their own organisation or sector as the standard.

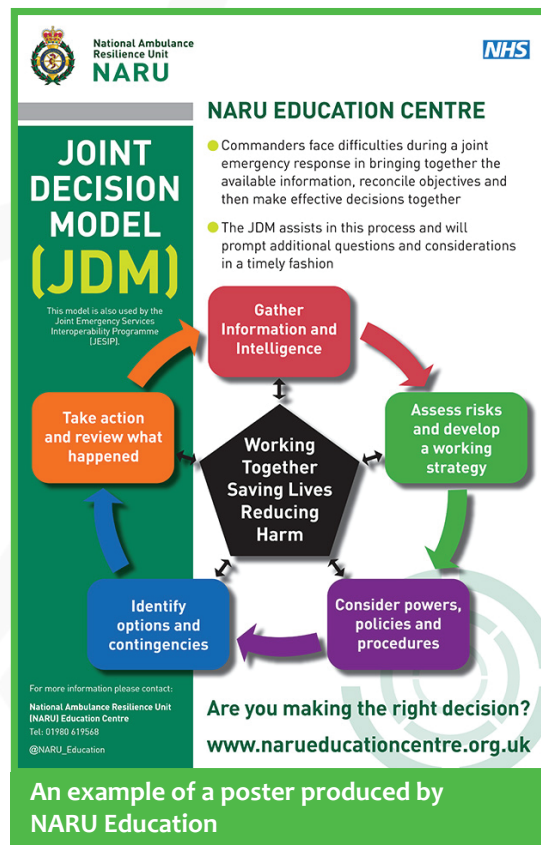
The priority now is ensuring that organisations both nationally and locally embed the JESIP models and principles into their doctrine, policies and procedures. By doing this we can ensure that when Individuals are confronted with a demanding scenario they will by default, revert to JESIP.

We know many services have already made tremendous progress in aligning their local policies and procedures to JESIP and are integrating the JESIP Joint Doctrine into existing training programmes.

At the national level, the JESIP team are working with police, fire and ambulance to identify and align all relevant national doctrine and operational guidance to JESIP. With the extent of policy and guidance that is currently in use, being developed or reviewed, this is a large task but the bodies responsible (College of Policing, National Operational Guidance Programme

for Fire and NARU Education for Ambulance) are working together and in conjunction with JESIP to ensure this is completed as quickly as is possible.

We will publish further information about this on the website in due course. It may already be on the list, but if you spot anything you think we may have missed – please let us know jesip@homeoffice.x.gsi.gov.uk.



JESIP PILOT FOR JOINT ORGANISATIONAL LEARNING GOES LIVE

Monday 5 January was a key date in the JESIP calendar as the Joint Organisational Learning (JOL) pilot was launched with emergency service subject matter advisors (SMAs) and Local Resilience Forums (LRFs).

The development of this unique national joint learning application for interoperability is an extremely important component of JESIP.

It will be a unique but simple way for us to capture learning that may impact on Joint Emergency Service Interoperability Principles (JESIP) from training, testing and exercising and

incidents. It will be hosted on Resilience Direct and will be launched to all services following the pilot phase which will be completed after April 2015. We thank the JOL working group involved in the pilot phase, these are:

- Cheshire
- Devon & Cornwall
- Dorset
- Durham
- Dyfed
- Hertfordshire
- London
- Merseyside
- Suffolk
- West Yorkshire

“There is no point in holding inquiries or publishing guidance unless the recommendations are followed diligently. That must be the first lesson”

“...lessons identified from the events are not being learned to the extent that there is sufficient change in both policy and practice to prevent their repetition”

Lord Taylor following Hillsborough and reflecting on number of other major incident reviews.



Do stay in touch...

Please note our new email address contact@jesip.org.uk live from 1 February 2015.