



WELCOME TO THIS FINAL JESIP NEWS FOR 2017

Welcome to this final edition of JESIP News for 2017. It's been quite a year for the JESIP team, some team members have left us, new ones have joined, we have completed what is probably the largest assurance programme to have ever taken place across all the emergency services and we launched the brand new JOL database, JOL Online. 2017 was certainly a busy year!

We hope you enjoy this edition and as always if you have any comments please contact the team via the contact mail box. From the JESIP team, we wish you a very safe and happy Christmas.



ASSURANCE VISITS 2017 UPDATE

As many of you will be aware (you may have even been involved), the JESIP team spent the first 8 months of 2017 undertaking assurance visits with the Police, Fire and Ambulance services across England, Wales and Northern Ireland. During this period, we managed to visit all but 5 services. We will be writing to those who didn't take part to offer them a visit in 2018.

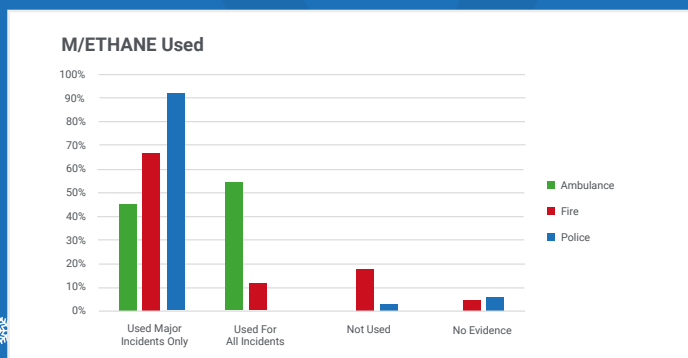
The purpose of the visits was to act as a critical friend to services and provide an independent view of how far services had progressed with embedding JESIP models and principles into their business as usual activity. The whole day was structured around the services self-assessment return, with the JESIP team asking for evidence against the answers provided.

As well as discussions with the Service strategic leads, focus groups were conducted, with participants from frontline responders, control rooms and operational and tactical commanders. In total, we interviewed over 600 people across the services. This provided a real sense of how JESIP is (or isn't) being used on the ground.

During the visit, we looked at several key areas, Doctrine, training (including awareness for frontline and control staff), exercising, JOL and regular Airwave testing.

PROGRESS

There has been good progress made by services, with some progressing further than others. We were able to demonstrate that most services now have M/ETHANE written into their local policies and procedures. However, there is still some work to be done by services to ensure that JESIP models and principles are fully embedded into local policies and procedures, which support a joint approach to incidents.

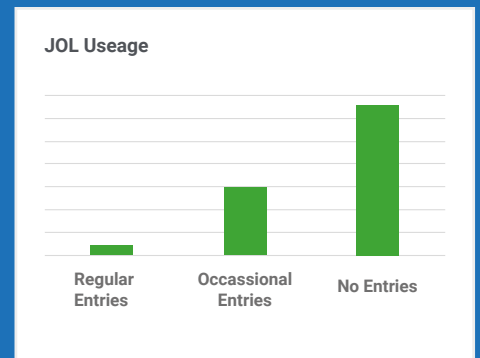


The JESIP team were also able to identify plenty of notable practice during the visits too. Some examples of which were:

- M/ETHANE and the JDM used during the standard Airwave test
- Monitoring of JESIP application by commanders in the fire service operational assurance process
- Inclusion of M/ETHANE in annual officer safety training

All services have been requested to upload any identified notable practice onto JOL Online so that everyone can benefit from it.

The use of JOL Online nationally still generates concern. It was obvious from the visits that services are undertaking lots of debriefing from incidents and exercises and they are identifying a significant amount of interoperability lessons, however very few find their way on to JOL Online. This needs to change as learning from incidents and exercises is the only way we can stop recurrence of issues.



REPORTS

The final report which contains the findings and recommendations was approved by the Interoperability Board on 4th December 2017. We will be sharing this in early 2018.

The JESIP team would like to thank all the services that took part in the visits. There was certainly some great discussion and we picked up lots of great ideas and innovative ways in which you are working to embed JESIP, but there is still lots to do so keep it up and do contact the team if you need any advice!

JOL ONLINE NEW DATABASE LAUNCHED

WHAT IS JOINT ORGANISATIONAL LEARNING (JOL)?

Joint Organisational Learning is about ensuring that the emergency responder agencies can capture learning that may impact on the Joint Emergency Services Interoperability Principles (JESIP) and/or national capabilities. This learning may come from training, testing and exercising or incidents and is likely to be identified through standard debrief processes.

WHY IS JOL REQUIRED?

A significant challenge in the past for both emergency services and wider responders has been the ability to identify issues when working with other agencies. From those issues identified, if lessons are learnt, then this could improve future multi-agency response - interoperability.

To have a joint organisational learning strategy fully embedded nationally was one of the original objectives for the JESIP team and is a key element of Joint Doctrine: The Interoperability Framework.

The Civil Contingencies Act 2004 through its supporting statutory and non-statutory guidance places requirements, through Local Resilience Forums that Category 1 responders must collectively:

- Learn and implement lessons from exercises
- Share lessons learned from emergencies and exercises in other parts of the UK
- Make sure that those lessons are acted on to improve local arrangements

To support a joint approach across emergency responder agencies to identify, capture and share lessons and notable practice across the UK, JESIP in partnership with the Civil Contingencies Secretariat (CCS) have launched a new Joint Organisational Learning database for emergency responder agencies in the UK called JOL Online.

HOW DOES JOL ONLINE WORK?

JOL Online does not work independently from already existing single sector processes for capturing lessons and notable practice, but is embedded into these structures to ensure any duplication of work is limited and lessons across emergency responder agencies are thoroughly and jointly analysed.

Organisational Points of Contact (OPoC) from each sector have been appointed and support this process.

JOL Online is a unique but simple way to capture lessons identified that may impact on multi-agency working and allows us to continually improve what we do.

The key to the capture of all interoperability and national capabilities lessons is through local single and multi-agency debriefs. All debriefs should have interoperability as a core theme and any lessons identified are captured in line with JOL Guidance and inputted onto JOL Online.

JOL Online is hosted on ResilienceDirect. It is a Cabinet Office secure system at official-sensitive in line with government security classifications and is the national repository for interoperability, national resilience lessons and notable practice across the UK.

WHO CAN ACCESS JOL ONLINE?

Access to JOL Online is accessible to all Category 1 and 2 responders as well as many additional sponsored organisations. JESIP, supported by a wide range of stakeholders from the emergency services, Civil Contingencies Secretariat, the military and JOL Online developers have provided initial training since September 2017 on JOL through 11 workshops across the UK and the successful delivery of 2 JOL strategic seminars.

NEW AND ENHANCED FUNCTIONALITY

The enhanced functionality of JOL Online (building on the previous JOL database that had been created in 2015) provides emergency responder agencies with many more facilities including the ability to identify where their respective lessons fit within any of the National Risks and where lessons or notable practice are input from anywhere in the UK. Once published email notifications of lessons or notable practice will be sent to respective users.

JOL ONLINE – THE FUTURE

JOL Online and its supporting governance and structures now provides emergency responder agencies with a clear and standardised national process for learning and supporting beneficial and sustainable change. It improves planning and response arrangements and underpins the values of JOL Online – “Learning together for safer, stronger communities”. JESIP and our stakeholders will continue to work with emergency responder agencies to increase awareness and use of JOL Online. Resources to support JOL Online can be accessed via our JESIP website www.jesip.org.uk.



EXCLUSIVE: LAUNCH OF THE NEW CONTROL ROOM PACKAGES

We are pleased to announce the eagerly anticipated launch of the new Control Room packages for services. We have created:

- A Commanders'/managers'/supervisors' course. This to be delivered by services using the same methodology as the consolidated commanders' course. This product consist of a trainer's handbook and PowerPoint deck.
- A short series of slides that services can use in conjunction with the online EPC produced all staff awareness product to give control room staff an awareness of JESIP by distance learning.
- A version of the EPC classroom based awareness product modified for control room staff. This is to be delivered by services using the same methodology as the all staff classroom awareness product.

The new products can be found on the training section of the JESIP website.



JESIP MOBILE APP NEW VERSION LAUNCH

The JESIP mobile App has been one of the most popular products we have developed to assist responders in applying JESIP models and principles at incidents. To date there have been almost 38,000 downloads across all available platforms. As operating system developers update their software, the App then needs to be updated also to ensure that it continues to run smoothly.

Such an update is currently underway and we have taken the opportunity to include additional functionality within the next release.

The updated App should be available across all platforms in January 2018.

THE MAIN ADDITIONS WILL BE:

INCLUSION OF MTFA NON-SPECIALIST RESPONDERS SECTION.

This will include Run, Hide, Tell, as well as STAYSAFE advice.

INCLUSION OF HAZARDOUS SUBSTANCE SECTION

Including the Remove, Remove, Remove guidance.

AN EMBEDDED GUIDE TO USING THE APP

Its core functions will be available as a video on the home page.



GOODBYE JULIAN...

The JESIP police senior user, Chief Inspector Julian Frost, has now returned to his home force as he prepares for his retirement from Bedfordshire Police in January 2018. Julian has been a Police Officer for 25 years and has spent the last 2 years with the JESIP team.

Julian is off to work for the Civil Service for the Department of Business, Energy and Industrial Strategy. We wish him the very best of luck and thank him for his time with JESIP.



WELCOME PRISCILLA...

We have our new Project Administrator, Priscilla Bickell, joining us on a part-time basis. Priscilla comes to us with a background in business administration and customer services. Welcome Priscilla!



JOB VACANCY: JOL CO-ORDINATOR

As part of the national commitment to make JOL Online the national standard for Joint Organisational Learning, the position of JOL co-ordinator has been established to work with the JESIP team and the new JOL working group, the OPoCS (Organisational Points of Contact). The advertisement for the role will be going out in January 2018 and will be sent to all services as well as being available on the JESIP website.



NEW JOL ACTION NOTES RELEASED

Following the JOL Action Note (2017-001) released earlier this year which required emergency services and LRF's to set up generic JOL mailboxes, the Interoperability Board have now signed off 2 further JOL Action Notes.

JOL ACTION NOTE 2017-002 - TORNADO TEAMS - PRISONS.

Following Recent incidents at a number of prisons across England it has highlighted a lack of knowledge and understanding of JESIP to enable effective joint working between the emergency services and Tornado teams in prison services. This action note is seeking further partnership working with prisons and to ensure the appropriate JESIP training is received.

JOL ACTION NOTE 2017-003 - IOR REFRESHER MESSAGE - REMOVE, REMOVE, REMOVE

This action note stems from the recent increase in deliberate attacks on members of the public using hazardous substances including acid attacks. The extent of injuries from such attacks can be horrific and in many cases life changing. We are therefore asking for refreshed IOR messaging 'REMOVE, REMOVE, REMOVE' providing control room personnel with essential safety and first aid advice.

These Action notes have been distributed to services and LRF's however if you wish to have sight of these please go to JOL Online.

INTERACTIVE IDEAS

During the assurance visits, the JESIP team came across some innovative (and fun) ways of raising awareness of the JESIP models and principles. Avon and Somerset Police have gone back to basics with some great ideas.

TRAINING AT YOUR FINGERTIPS

Cast your mind back to your school days when you used to fold up squares of paper into a moveable, fortune-telling device. You would spell out your name, choose a number and depending on which number or colour you ended up with, you received a forfeit or a prediction.

Avon and Somerset Police intend to leave these homemade 'finger diamonds' around the building in order to bring attention to JESIP and the whole contingency concept. The prototypes have nearly always been met with 'Oh, I remember those' and taken on board with enthusiasm, interest and nostalgia. Each segment contains a different question relating to the JESIP principles which you can answer on your own or quiz a colleague.

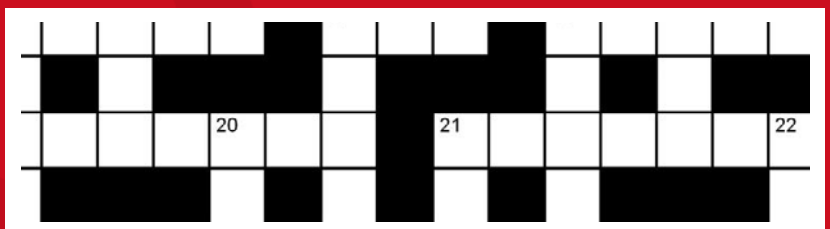


LEARN AND LIVE LONGER

You've all heard that keeping your brain active helps you live longer – a crossword a day is all it takes! Well, in an attempt to increase the life span of their staff, Avon and Somerset Police have come up with a cunning plan. The force is introducing a series of crossword puzzles with all the questions and answers related to the JESIP principles. These will draw attention to JESIP, just in case you've not come across it before, or test and re-affirm the reader's knowledge.

Just like the finger diamond, Avon and Somerset Police have left these around the building so staff can have a go at them during a break or over lunch.

These are not intended to replace the more comprehensive training which is in place. It is specifically aimed towards increasing staff awareness of JESIP. They are easy, quick, effective training aids. For more information or templates please feel free to contact Claire.maul@avonandsomerset.police.uk.



Joint Organisational Learning
Action Note

JESIP awareness and training for Tornado team - Prison Officers

Date issued:	08/12/2017	Action to be completed by:	31/03/2018
Reference Number:	2017-002	Progress Report Required (Y/N):	Y
Action Owner:	Ministry of Justice (NOMS)		

*As approved by the Interoperability Board, local JESIP Strategic Leads are the strategic point of contact in each service. They have responsibility for delivery and implementation of JOL recommendations.

Action required by: Ministry of Justice, National Ombudsman for Children's Commissioner

For information to: Police

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Summary of issue / reason for action:

JESIP awareness and training for IOR refresher message - REMOVE, REMOVE, REMOVE

Date issued:	08/12/2017	Action to be completed by:	31/03/2018
Reference Number:	2017-003	Progress Report Required (Y/N):	Y
Action Owner:	JESIP Strategic Lead	Approved By:	Interoperability Board

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