



# EXECUTIVE SUMMARY



Welcome to the first edition of Joint Organisational Learning (JOL) Online monthly.

This newsletter is designed to inform all services of the current JOL activity which includes trends, high frequency low impact, low frequency high impact events and general updates of JOL highlighted by the JOL Working Group.

## WHAT IS THE JOL WORKING GROUP?

The JOL Working Group are your representatives across all sectors who meet 6 weekly to agree next steps relating to your inputs onto JOL Online. The lessons will be impact assessed initially by the JOL Coordinator and fed into the working group for approval.

Although we do not formally impact assess notable practice this report will highlight some of the excellent work carried out by services across the UK.



## NEWS

**JESIP Training Film:** JESIP are pleased to announce the production of the JESIP training film which was launched in April 2018. The film is available on the JESIP website [here](#).

**MTFA Control Room Package:** A specific control room package for MTFA incidents is now available on [ResilienceDirect](#).

**General Data Protection Regulation (GDPR) Update:** With the upcoming changes to Data Protection legislation, the JESIP team in conjunction with the Cabinet Office has updated the End User Agreement to reflect GDPR regulations. The details can be located on your landing page of [JOL Online](#).



JOL COORDINATOR

Our new JOL Coordinator, Simone Mulcahy joined the JESIP team in May 2018.

Simone has worked within the Resilience world for 11 years in Yorkshire Ambulance Service where she was Assistant Resilience Manager and JESIP Delivery Lead.



## JOL ONLINE ACTIVITY

This section of the newsletter highlights some of the lessons identified and notable practice that have been uploaded by you to JOL Online. As part of the ongoing development of JOL Online we will be adding a search facility onto the system for you to search a Lesson Identified (LI) and Notable Practice (NP) number.

### LESSON IDENTIFIED

We have a duty to exercise with COMAH operators in response to their offsite plans as part of the LRF. Services should invite COMAH Operators to 1 day JESIP training along with other Cat 1 and 2 partners.

### NOTABLE PRACTICE

Good to see partners across the rail industry (Rail Incident Officers (RIO)) are wearing tabards to ensure they are easily identifiable and contribute to a more efficient response.

### LESSON IDENTIFIED

Remember to embed JESIP exercise objectives in all multi-agency exercise planning.

<http://jesip.org.uk/exercise-objective-template>

### LESSON IDENTIFIED

In line with the Joint Doctrine Publication 02: UK operations: the defence contribution to resilience and security (third edition), JESIP is covered in [this current publication](#). However it is important that services identify and invite all respective Military Explosive Ordnance Disposal Commanders to ongoing 1 day JESIP training.

### LESSON IDENTIFIED

Services must continue to promote and embed the use of METHANE across commanders at all levels and control rooms. This provides a consistent and standardised approach to support shared situational awareness.

### LESSON IDENTIFIED

When working on or in hybrid vehicles it is critical to ensure that the vehicle is isolated prior to any extrication. Failure to isolate would mean the vehicle is still live. A near miss for the situation has been filed by the Police vehicle examiner.

### LESSON IDENTIFIED

**Reminder for LRFs:**  
When reviewing emergency response plans and TCG locations ensure TCGs are fit for purpose so that organisations can work effectively to respond to incidents.

### LESSON IDENTIFIED

Evidence clearly suggests that where incidents are occurring across the UK and Commanders are mobilised to respective TCGs / SCGs, the knowledge gap of the application of ResilienceDirect is inconsistent. Services should ensure all commanders and their teams who are likely to respond to TCG / SCGs are fully conversant with ResilienceDirect.

### TOP TIP

**Remember:** you can search JOL Online for specific areas such as Incident Type, Organisation, Risk Category by using the filter option. Just look for:

