

Joint Organisational Learning Action Note

JESIP awareness and training for IOR refresher message - REMOVE, REMOVE, REMOVE

Date Issued:	08/12/2017	Action to be completed by:	31/03/2018
Reference Number:	2017-003	Progress Report Required (Y/N):	Y
Action Owner:	JESIP Strategic leads	Approved By:	Interoperability Board

**As approved by the Interoperability Board, local JESIP Strategic Leads are the strategic point of contact in each service. They have accountability for delivery and implementation of JOL recommendations.*

Fire & Rescue ✓	Police ✓	Ambulance ✓	LRF
-----------------	----------	-------------	-----

For Information to:

Fire & Rescue	Police	Ambulance	LRF ✓
---------------	--------	-----------	-------

Summary of Issue / reason for action:	<p>Recent incidents across the UK and worldwide have indicated an increase in deliberate attacks on members of the public using hazardous substances including acid attacks. The extent of injuries from such attacks can be horrific and in many cases life changing.</p> <p>The refreshed IOR messaging 'REMOVE, REMOVE, REMOVE' provides control room personnel with essential safety and first aid advice. It can be used to support control room staff, planners and first responders across the UK emergency services on early self-help actions following:</p> <ul style="list-style-type: none"> • Suspected deliberate <i>or</i> accidental exposure to a hazardous substance (vapour, powder or liquid) • An acid attack
JOL Recommendation and Action Required:	<p>The National CBRN Centre have provided training materials for services to embed into current IOR training which will be available from 7th December 2017</p> <p>Emergency Services should:</p> <ul style="list-style-type: none"> • Review and amend respective local procedures to include information and actions indicated in the 'REMOVE' campaign, with a focus on control room staff, first responders and planners • Integrate REMOVE, REMOVE, REMOVE into future IOR training utilising the training materials provided by the National CBRN Centre

Date	Status	Document Name	Protective Marking	Page
08/12/2017	FINAL	2017-003 - JESIP awareness and training for IOR refresher message - REMOVE, REMOVE, REMOVE	Official	Page 1 of 2

Joint Organisational Learning Action Note

Learning Outcome:	Services will embed the changes identified in the ‘REMOVE’ campaign into local policies and procedure and training packages. This will maximise the likelihood of fast, effective action taken by those involved in an incident involving deliberate or accidental exposure to hazardous substances, or acid attacks
Action to be taken by:	<p>Regional and area Strategic CBRN Leads for each emergency service should manage the delivery of the training and awareness materials, with the support of Regional and area Tactical CBRN Leads.</p> <p>Materials will also be made available to non-Home Office forces, and the devolved administrations.</p>
Progress Report Method:	<p>JESIP strategic leads will report their progress to their Joint Organisational Learning Organisational Points of Contact (OPoC) by 31st March 2018</p> <p>Stewart Nicholson – FRS snicholson@syfire.gov.uk Frankie Westoby – Police Frankie.Westoby@npocc.pnn.police.uk Mark Norbury – Ambulance mark.norbury@wmas.nhs.uk</p> <p>A progress update will be submitted to the Interoperability Board and the National CBRN Centre and will update members on:</p> <ol style="list-style-type: none"> 1. Services reporting they have successfully completed actions 2. Services reporting they have an action plan in progress with expected completion date 3. Services who have not responded
For Further information or Discussion contact:	<p>JESIP team contact@jesip.org.uk</p>

Date	Status	Document Name	Protective Marking	Page
08/12/2017	FINAL	2017-003 - JESIP awareness and training for IOR refresher message - REMOVE, REMOVE, REMOVE	Official	Page 2 of 2