## Joint Organisational Learning Action Note



## JESIP awareness and training for IOR refresher message - REMOVE, REMOVE, REMOVE

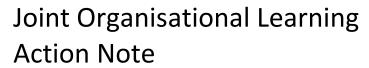
Date Issued:	08/12/2017	Action to be completed by:	31/03/2018	
Reference Number:	2017-003	Progress Report Required (Y/N):	Υ	
Action Owner:	JESIP Strategic leads	Approved By:	Interoperability Board	

<sup>\*</sup>As approved by the Interoperability Board, local JESIP Strategic Leads are the strategic point of contact in each service. They have accountability for delivery and implementation of JOL recommendations.

Fire & Rescue	✓	Police	✓	Ambulance	✓	LRF
For Information	to:					
Fire & Rescue		Police		Ambulance		LRF ✓

## Recent incidents across the UK and worldwide have indicated an increase in deliberate attacks on members of the public using hazardous substances including acid attacks. The extent of injuries from such attacks can be horrific and in many cases life changing. The refreshed IOR messaging 'REMOVE, REMOVE' provides control Summary of Issue / room personnel with essential safety and first aid advice. It can be used to reason for action: support control room staff, planners and first responders across the UK emergency services on early self-help actions following: Suspected deliberate or accidental exposure to a hazardous substance (vapour, powder or liquid) An acid attack The National CBRN Centre have provided training materials for services to embed into **JOL Recommendation** current IOR training which will be available from 7<sup>th</sup> December 2017 and Action Required: **Emergency Services should:** Review and amend respective local procedures to include information and actions indicated in the 'REMOVE' campaign, with a focus on control room staff, first responders and planners Integrate REMOVE, REMOVE into future IOR training utilising the training materials provided by the National CBRN Centre

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Learning Outcome:	Services will embed the changes identified in the 'REMOVE' campaign into local policies and procedure and training packages. This will maximise the likelihood of fast, effective action taken by those involved in an incident involving deliberate or accidental exposure to hazardous substances, or acid attacks			
Action to be taken by:	Regional and area Strategic CBRN Leads for each emergency service should manage the delivery of the training and awareness materials, with the support of Regional and area Tactical CBRN Leads.  Materials will also be made available to non-Home Office forces, and the devolved administrations.			
Progress Report Method:	JESIP strategic leads will report their progress to their Joint Organisational Learning Organisational Points of Contact (OPoC) by 31st March 2018  Stewart Nicholson – FRS snicholson@syfire.gov.uk Frankie Westoby – Police Frankie.Westoby@npocc.pnn.police.uk Mark Norbury – Ambulance mark.norbury@wmas.nhs.uk  A progress update will be submitted to the Interoperability Board and the National CBRN Centre and will update members on:  1. Services reporting they have successfully completed actions 2. Services reporting they have an action plan in progress with expected completion date 3. Services who have not responded			
For Further information or Discussion contact:	JESIP team contact@jesip.org.uk			

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