



EXECUTIVE SUMMARY



Welcome to the third edition of Joint Organisational Learning (JOL) Online monthly. This newsletter is designed to inform all services of the current JOL activity which includes trends (those of high frequency low impact), events that are low frequency high impact and general updates of JOL highlighted by the JOL Working Group.

NEW JOL COORDINATOR

In this edition we say goodbye and good luck to Simone who has accepted a promotion within Yorkshire Ambulance Service however we also welcome Charis Taylor who has joined us from South Western Ambulance Service.

If you have any queries regarding JOL, or any feedback you would like to discuss please contact Charis through the JOL mailbox:

jol@jesip.org.uk

KERSLAKE RECOMMENDATIONS

The Kerslake Report - an independent review into the Manchester Arena Attack contains over 50 recommendations many of which refer to effective joint working for emergency services and LRF partners. All the Kerslake recommendations have now been inputted onto JOL Online but not yet published. 17 of these are related directly to effective joint working. The Interoperability Board will be monitoring activity against those 17 recommendations to ensure we learn lessons and continually improve our planning, response and recovery arrangements



Learning from previous incidents is vital to improve our response, reports like Kerslake highlight the importance of your organisation using JOL Online.

You can download the report as well as many other incident reports and inquiries from the JESIP website:

<https://jesip.org.uk/incidents-reports-and-enquiries>

Please let us know if you have any comments or recommendations to improve JOL Online.

EMERGENCY SERVICES SHOW

The JESIP Team will be at the Emergency Services Show in Birmingham on 19-20 September. There will be a JOL presentation both days in the learning zone. The JESIP team will be on stand S43 so come and say hello.

THROW LINE SAFETY BULLETIN

JOL Action Note 2018-001 was created following a failure of a water rescue throw line during an exercise. Please ensure the Marine Accident Investigation Branch (MAIB) bulletin is shared with all relevant staff. You can access this Action Note and the MAIB bulletin on JOL Online and the JESIP Website:

<https://jesip.org.uk/jol-action-notes>

MINISTERIAL LETTER

On 30th July 2018 a letter was sent from The Rt Hon Ben Wallace, the Minister for Security and Economic Crime and The Rt Hon Nick Hurd, the Minister for Policing and Fire to specify that formal and sustainable local processes for identifying and sharing multi-agency lessons nationally need to be in place. This process includes the use of JOL Online for Emergency Services and LRF partners. Responder agencies should ensure they have robust procedures in place to input any lessons identified and/or notable practice onto JOL Online.

JESIP Guide to creating a JOL Memorandum of Understanding

You should all have received notification of the JESIP Guide to creating a JOL MoU. We encourage the local adoption of this MoU with your partner organisations in order to assist in achieving Recommendation Six from the JESIP Assurance Programme Report on Findings November 2017 which states '*Lessons identification and sharing arrangements should be formalised through the development of local policies that support the identification of lessons through appropriate multi-agency debrief processes and sharing them via JOL Online*'.
<https://jesip.org.uk/jol-supporting-documents>





JOL ONLINE ACTIVITY

This section of the newsletter highlights some of the lessons identified and notable practice that you have uploaded onto JOL Online.

LESSON IDENTIFIED

LI01145

When attending an incident where the IOR process is in use, responder agencies should adopt the JESIP principles to ensure the effective use of joint working.

LESSON IDENTIFIED

LI01314

In some remote areas, communications via the use of airwave or mobile phones can suffer. It has been identified that contacting your organisation's communications advisor (or airwave Tactical Advisor) at an early stage can be beneficial to assist with communications issues.

NOTABLE PRACTICE

LI01105

The safety of emergency responders is paramount and to underpin this, there has been an agreement across Fire, Police and Ambulance services to deliver an awareness package on fire behaviour to all frontline police and ambulance staff.

LESSON IDENTIFIED

Multiple lessons are still indicating that the use of interoperability talk groups are not being requested at a wide range of incidents. When commanders are unable to co-locate face to face due to the nature of the event, an interoperability talkgroup should be established. This will help to ensure that all responder agencies have a joint understanding of risk and shared situational awareness.

LESSON IDENTIFIED

LI00046

Do you know what the Work-related Deaths Protocol (WRDP) is? Do you know your agency is a signatory? The WRDP sets out the principles for effective liaison during criminal investigations of work-related deaths in England and Wales. For further information go to:

www.hse.gov.uk/enforce/wrdp/

NOTABLE PRACTICE

NP00056

When creating an exercise or local training event, consideration should be given to relevant local voluntary agencies that may be called upon during a live incident. This enables a common understanding of capabilities and reduces response times on scene when processes are already in place.

... And don't forget about the JESIP exercise objectives found here jesip.org.uk/exercise-objective-template

New features have arrived!

It is now easier to search for a specific Lesson Identified (LI) or Notable Practice (NP)!

Simply click on the filter sign and enter the LI/NP number which are provided above and will be on all notifications. You don't even need to put LI/NP - the number alone is enough!

There is also additional text in the response boxes to guide you when submitting information onto the system.

The Notable Practice section now has a new set of questions which will help to ensure all the relevant information required is collated.

We really hope you find these changes useful and we would welcome any feedback to aid further development!