COMMAND, **Establish command and control** CONTROL. of the incident to ensure a COORDINATION coordinated response. Ensure the safety of all casualties, the public and responders through **SAFETY** risk assessment and appropriate control measures. Establish an appropriate communications plan. Communicate internally and externally, COMMUNICATION clearly in a language free of technical jargon and abbreviations. Use the available information and intelligence to make an assessment of the incident, including the required **ASSESSMENT** resources to effectively manage the incident. In order to ensure casualties are treated in the most appropriate way, TRIAGE it is necessary to apply an effective triage process. Once casualty triage has taken place **TREATMENT** treatment can commence and continue through to definitive care. The availability of transport will vary. Consideration must be given to the **TRANSPORT** capability and suitability of transport types.